

AGENDA

Thursday, June 13, 2024 at 6:30 p.m.



Board Meeting Via Zoom Video Conference

1. **CALL MEETING TO ORDER.**
2. **TRADITIONAL LAND ACKNOWLEDGMENT.**
3. **DISCLOSURE OF PECUNIARY INTEREST.**
4. **APPROVAL OF MINUTES:**
 - 4.1 May 9, 2024 ®
5. **DEPUTATIONS & PRESENTATIONS.**
6. **REPORTS:**
 - 6.1 Chair
 - 6.2 Chief Administrative Officer
 - 6.3 Chief Financial Officer
7. **OUTSTANDING ISSUES.**
8. **NEW BUSINESS:**
 - 8.1 Annual Housing & Homelessness Plan Update 2023-2024
 - 8.2 2024-25 Homelessness Prevention Program Investment Plan
 - 8.3 Child Care Service Management Directed Growth Update
 - 8.4 Elevator Repair – 66 Church Street ®
9. **IN-CAMERA: 3**

THAT pursuant to Section 38 of the District of Parry Sound Social Services Administration Board’s *Procedural Rules*, the Board moves to an In-Camera session in order to address matters pertaining to:

 - iii. the acquisition or disposal of property;
 - iv. a decision in respect of negotiations with employees of the Board
 - vi. decision concerning negotiations for an agreement or contract between the Board and a third party
10. **CORRESPONDENCE:**
 - 10.1 West Parry Sound OPP Domestic Violence Stats April 2024
 - 10.2 Letter of Support – Mobile Crisis Response Team (MCRT) West Parry Sound OPP
 - 10.3 North Bay Parry Sound District Health Unit Overdose Report
 - 10.4 Labour Market Group – Jobs Report April 2024
 - 10.5 Labour Market Group – Labour Focus Publications May 2024
 - 10.6 Joint Statement – National Housing Strategy Funding
11. **ADJOURNMENT. ®**

MEETING MINUTES

Thursday, May 9, 2024 at 6:30 PM



Board Meeting via Zoom Video Conference

Board Members Present:

Gail Finsson
Jerry Brandt
Ted Collins
Janice Bray
Sharon Smith
Teresa Hunt
Ted Knight
Jamie McGarvey
Rick Zanussi
Tom Lundy
Teri Brandt

Board Members Absent:

Mike Dell
Ryan Baptiste
Peter McIsaac
Joel Constable

Staff:

JJ Blower, Communications Officer
Shannon Johnson, CFO
Tammy MacKenzie, CAO
Sharon Davis, Director of Housing Operations

Guests:

1. **CALL MEETING TO ORDER:**

The meeting was called to order by Rick Zanussi at 6:30PM.

2. **TRADITIONAL LAND ACKNOWLEDGMENT.**

3. **DISCLOSURE OF PECUNIARY INTEREST.**

4. **APPROVAL OF MINUTES:**

4.1 April 11, 2024

Resolution 24 05 01

Moved by Ted Knight

Seconded by Teresa Hunt

CARRIED

“THAT the Board meeting minutes of Thursday, April 11, 2024 be approved as presented.”

5. **DEPUTATIONS & PRESENTATIONS.**

6. REPORTS:

6.1 Chair

6.2 Chief Administrative Officer

Ms. MacKenzie was available to answer questions regarding the CAO report. She also advised of her attendance this week at the OMSSA Exchange Conference in Toronto, and upcoming attendance at the NOSDA AGM in Sudbury at the end of June.

6.3 Chief Financial Officer

The finance staff continue to work diligently on the 2023 audit with our new auditors, KPMG LLP this past couple of months. We continue to enhance our internal controls, reporting and presentation of the financials in accordance with public sector accounting standards.

Finance and Housing Operations staff have also continued to work collaboratively on the implementation of the Social Housing work order system, digital vendor payments, tenant services online portal, waiting list and asset management system. We continue to implement new processes and systems to increase efficiencies and create quality online services and communication for the community we serve.

We have also sent a communication to municipal staff at all member municipalities that our 2024 final budget has been posted to the DSSAB's website. Each have been advised to contact Shannon Johnson with any questions.

7. OUTSTANDING ISSUES.

8. NEW BUSINESS:

8.1 Sunset Court Window Replacement Tender

A written report was presented by Ms. Johnson.

Resolution 24 05 02

Moved by Teri Brandt

Seconded by Gail Finnsion

CARRIED

“THAT the Board direct staff to award the tender for replacement of windows, screens and metal doors at 22A Belvedere Ave, Sunset Court, Parry Sound, ON to Design Roofing/Northern Glass & Metal in the amount of \$995,000.00 plus additional pricing of \$217,000.00 for a total of \$1,212,000.00 (plus HST).”

9. IN-CAMERA: 1

Resolution 24 05 03

Moved by Jerry Brandt

Seconded by Sharon Smith

CARRIED

“THAT pursuant to Section 38 of the District of Parry Sound Social Services Administration Board’s *Procedural Rules*, the Board moves to an In-Camera session in order to address matters pertaining to:

- vi) a decision in respect of negotiations with employees of the Board

Resolution 24 05 04

CARRIED

Moved by Rick Zanussi

Seconded by Tom Lundy

“THAT the Board now rises out of In-Camera without report.”

10. ADJOURNMENT.

Resolution 24 05 05

CARRIED

Moved by Ted Collins

Seconded by Jamie McGarvey

“THAT the Board meeting now be adjourned at 7:03 PM, and that the next regular meeting to be held Thursday, June 13, 2024 at the hour of 6:30 PM via Zoom Video Conference.”

DRAFT

District of Parry Sound



Social Services
Administration Board

Chief Administrative Officer's Report

June 2024

Mission Statement

To foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.

District Municipal Association

On May 17th, I attended the District of Parry Sound Municipal Association meeting in Emsdale. There were approximately 100 people in attendance, primarily elected officials, ministries, agencies and municipal staff from all municipalities in the District of Parry Sound. I was pleased to see several members of our board in attendance.

(Shown here: Jerry Brandt, Tom Lundy, Janice Bray, Tammy MacKenzie, Teri Brandt, Ted Collins, Gail Finnsen, Sharon Smith)



National Housing Strategy Funding Update

On May 28th, 2024, the Federal and Provincial Ministers responsible for housing released a [joint statement](#) confirming that an agreement had been reached on a revised action plan from Ontario that will unlock \$357 million of federal funding under the National Housing Strategy (NHS), which had recently been paused by the federal government.

We were very pleased to learn that both levels of government have worked together to create a plan that would see Service Managers receiving the funding that had already been allocated. The DSSAB relies heavily on the limited National Housing Strategy funding it receives through the Province of Ontario to preserve existing housing stock and to create new supply. In the 2024-25 fiscal year, the PSDSSAB's anticipated allocation under the Canada-Ontario Community Housing Initiative (COCHI) was \$477,400. Under the Ontario priorities Housing Initiative (OPHI) the anticipated allocation was \$287,600.

We've been advised that the 2024-2025 funding allocations for COCHI and OPHI for our District will be re-confirmed shortly.

Value for Money Audit

As part of the 2024 Child Care funding allocation, the Ministry of Education is requiring municipalities and District Social Services Administration Boards (DSSABs) that directly operate child care centres to do a value-for-money audit of their programs. Under the new funding guidelines sent to the Consolidated Municipal Services Managers (CMSMs) and DSSABs, we are required to have an independent audit completed by the end of 2024. To increase efficiencies, we have partnered with Rainy River District Services Board and Kenora District Services Board to contract MNP LLP to complete this required audit.

2024 OMSSA Exchange Conference

On May 7th & May 8th, I attended the OMSSA Exchange Conference in Toronto. With more than 400 people in attendance from the human services, health, child care, and public services field, the conference provided the opportunity to bring human services staff from across Ontario to focus on several important professional development topics, and learn about the innovative work happening in each of our sectors to address the most pressing issues in our local communities.

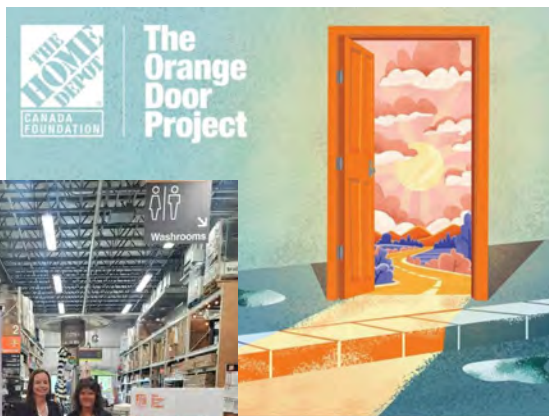


Perry Township Community Safety Day

On May 25th, two members of our Income Support & Stability team attended the Perry Township Community Safety Day to represent the DSSAB.

Moose Hide Campaign Day

On May 16th, members of our Esprit team attended the Moose Hide Campaign Walk hosted by the Parry Sound Friendship Centre recognizing Violence against Women and Children, and provided an information table to those in attendance.



Home Depot's Spring Orange Door Project

The Home Depot Foundation's Spring Orange Door Project fundraising campaign runs from June 4 to July 7, 2024.

During this time, The Home Depot will engage associates and customers in a local campaign where 100% of funds raised stay within the District of Parry Sound and support Esprit Place Family Resource Centre.

Our team will be on site once per week during the campaign to provide information on our programs and services.

Social Media

Facebook Stats

District of Parry Sound Social Services Administration Board	DEC 2023	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024
Total Page Followers	530	547	557	556	579	585
Post Reach this Period (# of people who saw post)	2,441	5,647	4,003	3324	4869	2904
Post Engagement this Period (# of reactions, comments, shares)	289	724	392	413	203	617

Esprit Place Family Resource Centre	DEC 2023	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024
Total Page Followers	175	181	183	186	190	192
Post Reach this Period (# of people who saw post)	1,610	283	214	241	912	239
Post Engagement this Period (# of reactions, comments, shares)	292	14	3	127	54	41

DSSAB LinkedIN Stats https://bit.ly/2YyFHIE	NOV 2023	DEC 2023	JAN 2024	FEB 2024	MAR 2024	MAY 2024
Total Followers	444	444	450	456	462	467
Search Appearances (in last 7 days)	52	25	20	69	68	45
Total Page Views	48	30	47	40	54	60
Post Impressions	570	368	815	575	697	256
Total Unique Visitors	18	16	15	21	25	26

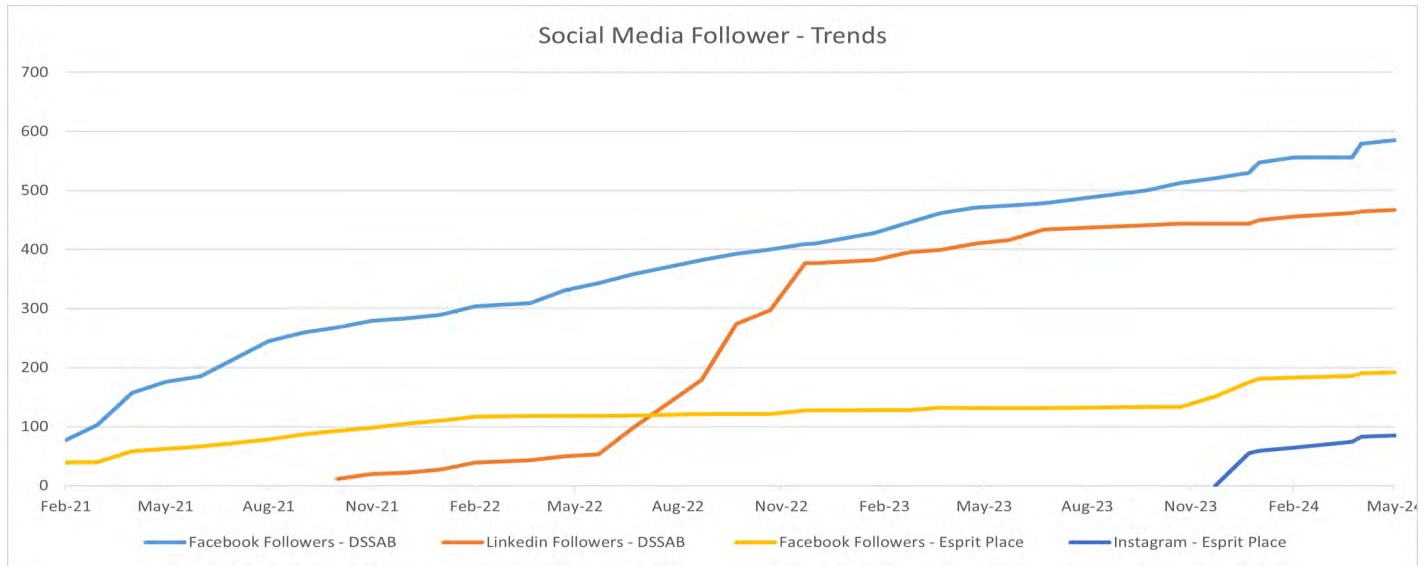
NEW! Instagram - Esprit Place Family Resource Centre https://www.instagram.com/espritplace/	DEC 2023	JAN 2024	FEB 2024	MAR 2024	APR 2024	MAY 2024
Total Followers	55	59	64	74	83	85
# of posts	18	19	21	23	24	25

Facebook Pages

A friendly reminder to follow our Facebook pages!



- ◆ [FACEBOOK - District of Parry Sound Social Services Administration Board](#)
- ◆ [FACEBOOK - Esprit Place Family Resource Centre](#)
- ◆ [FACEBOOK—EarlyON Child and Family Centres in the District of Parry Sound](#)
- ◆ [LINKEDIN—District of Parry Sound Social Services Administration Board](#)
- ◆ [INSTAGRAM—Esprit Place Family Resource Centre](#)



Licensed Child Care Programs

Total Children Utilizing Directly Operated Child Care in the District April 2024

Age Group	Fairview ELCC	First Steps ELCC	Highlands ELCC	Waubeek ELCC	HCCP	Total
Infant (0-18M)	0	0	0	2	21	23
Toddler (18-30M)	13	8	15	12	19	67
Preschool (30M-4Y)	17	12	20	41	58	148
# of Active Children	30	20	35	55	98	238

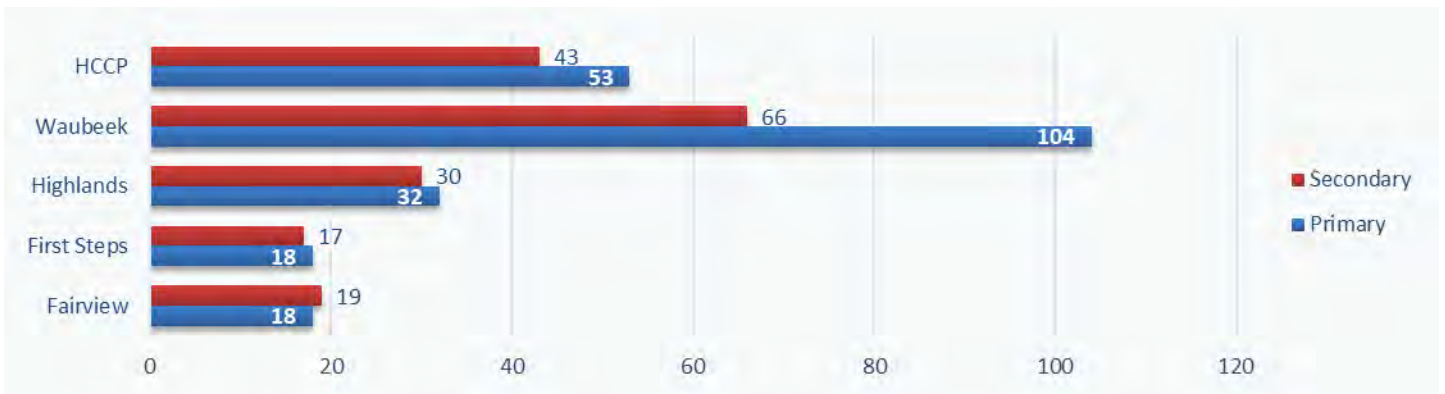
The Home Child Care Program approved a home in the Novar area that will be opening in June as well a new home will be opening shortly in the Rosseau community.

**School Age Programs
April 2024**

Location	Enrollment	Primary Waitlist	Secondary Waitlist
Mapleridge After School	26	7	9
Mapleridge Before School	8	0	0
Mapleridge Summer Program	N/A	13 enrollments	
Sundridge Centennial After School	13	9	2
Home Child Care	27	8	2
# of Active Children	74	24	13

Families have begun requesting September registration for both the Sundridge and Mapleridge School Age Programs.

Directly Operated Child Care Waitlist by Program



These waitlist numbers are duplicated as families continue to register with multiple programs.

The blue bar indicates the current number of children needing care now that cannot be accommodated. The red bar shows the number of children that will be needing care in future months.

**Inclusion Support Services
April 2024**

Age Group	EarlyON	Licensed ELCC's	Monthly Total	YTD Total	Waitlist	New Referrals	Discharges
Infant (0-18M)	0	1	1	2	1	0	0
Toddler (18-30M)	0	5	5	10	0	1	0
Preschool (30M-4Y)	5	35	40	42	2	0	0
School Age (4Y+)	4	19	23	22	2	0	0
Monthly Total	9	60	69	-	5	1	0
YTD Total	10	56	-	76	18	9	7

**EarlyON Child and Family Programs
April 2024**

Activity	Monthly Total	YTD
Number of Children Attending	1,149	4,006
Number of New Children Attending	50	147
Number of Adults Attending	830	3,416
Number of Virtual Programming Events	8	39
Number of Engagements through Social Media	339	2,056
Number of Views through Social Media	10,387	48,273

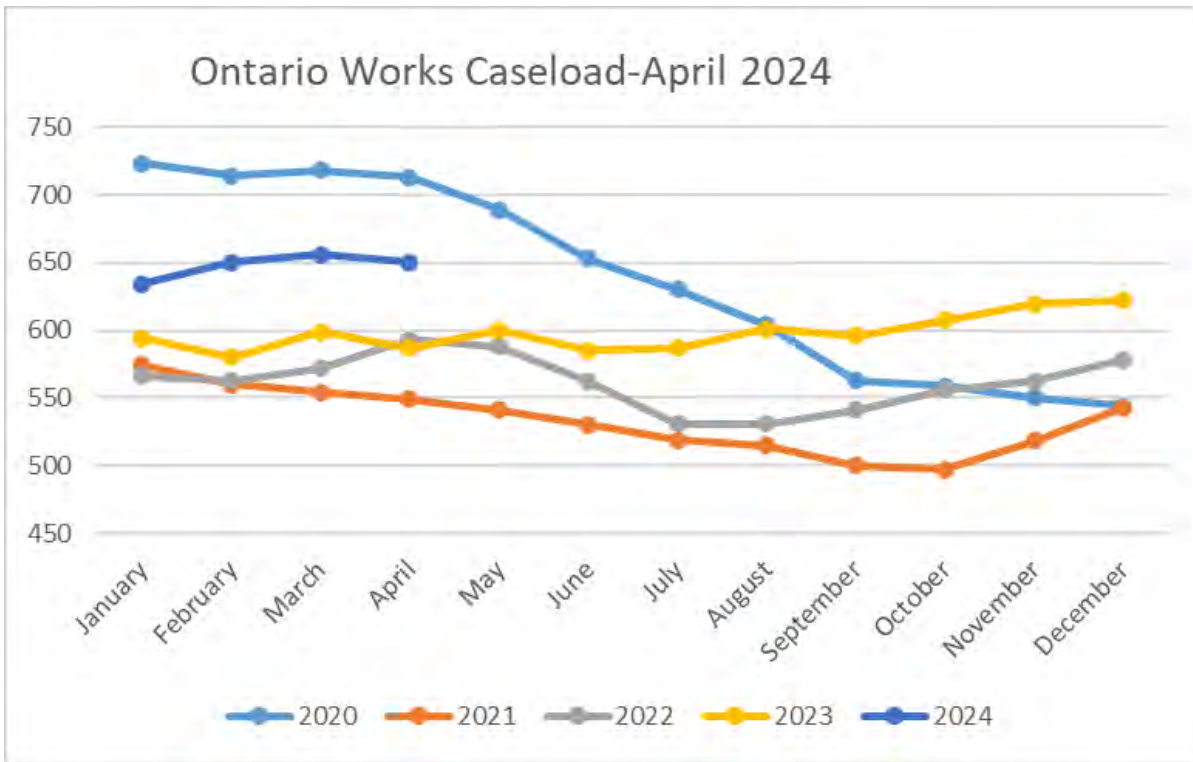
**Funding Sources for District Wide Childcare Spaces
April 2024**

Active	# of Children	# of Families
CWELCC*	75	73
CWELCC Full Fee	202	198
Extended Day Fee Subsidy	1	1
Fee Subsidy	41	29
Full Fee	25	23
Ontario Works	3	2
Total	347	326

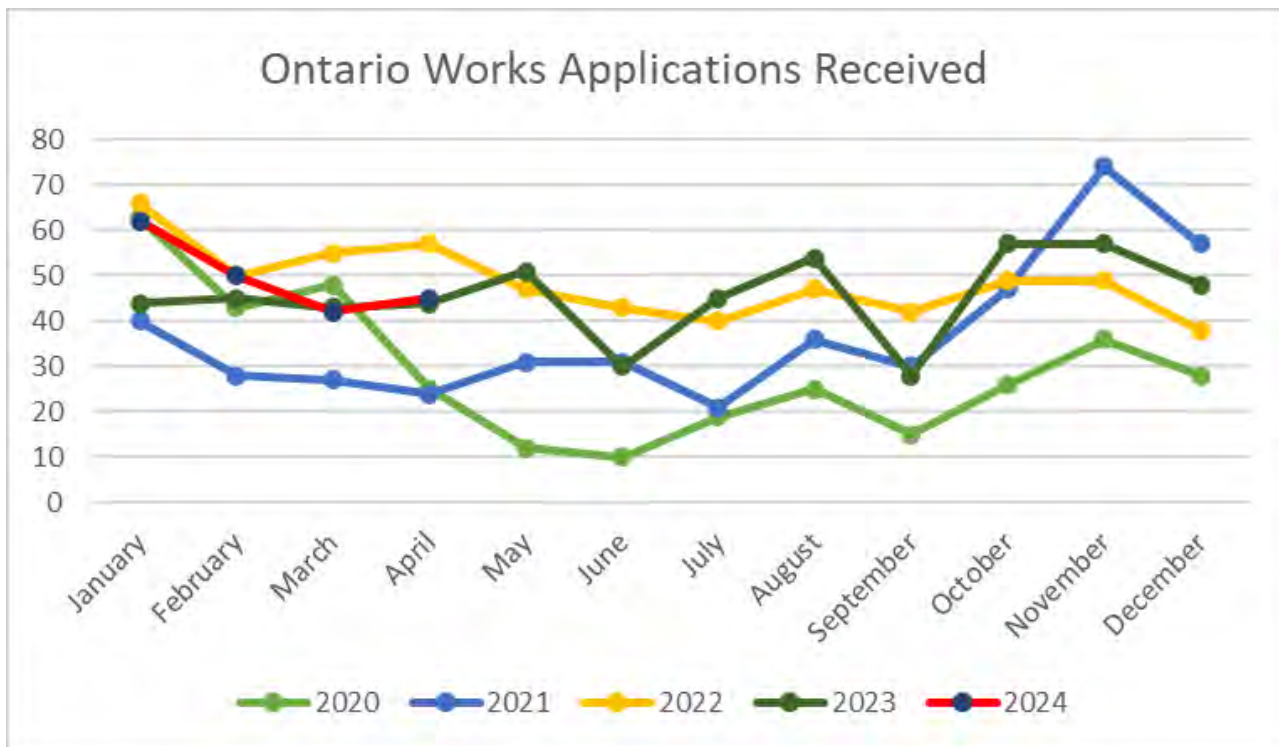
Funding Source - New	# of Children	# of Families
CWELCC	2	2
CWELCC Full Fee	1	1
Total	2	2

Exits	# of Children	# of Families
CWELCC	1	1
Fee Subsidy	1	1
Total	2	2

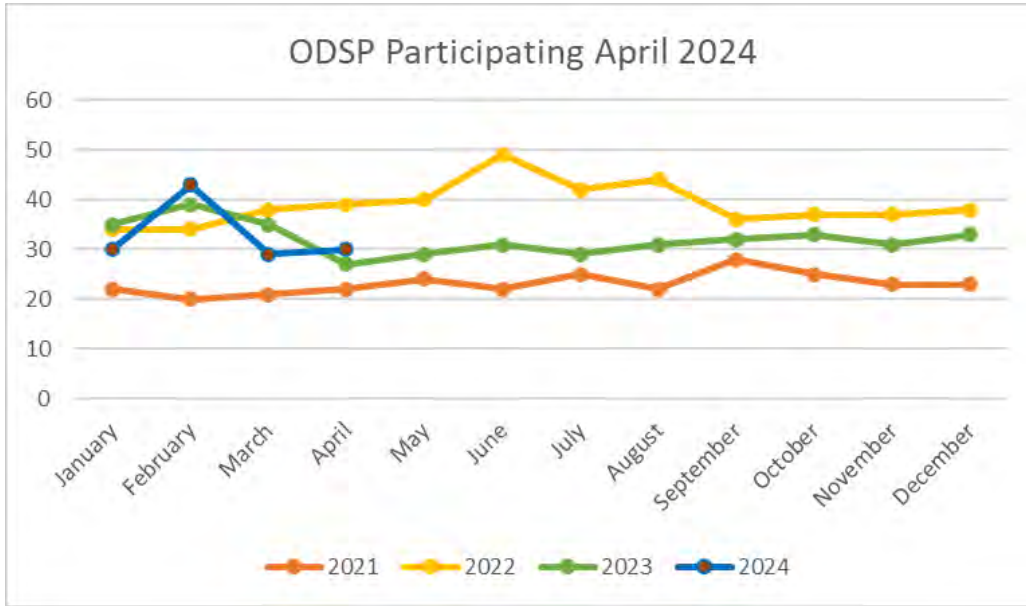
* CWELCC: Canada-Wide Early Learning Child Care; eligible for children 0 - 6



**Ontario Works Intake - Social Assistance Digital Application (SADA) & Local Office
Ontario Works Applications Received**

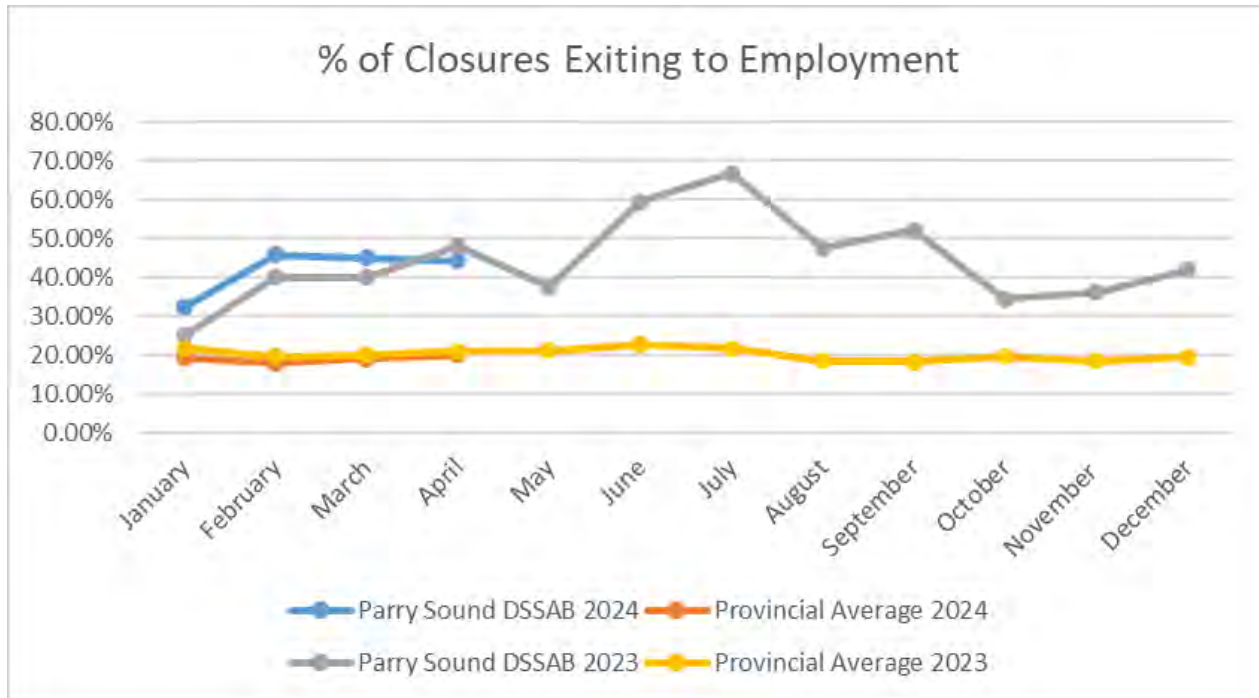


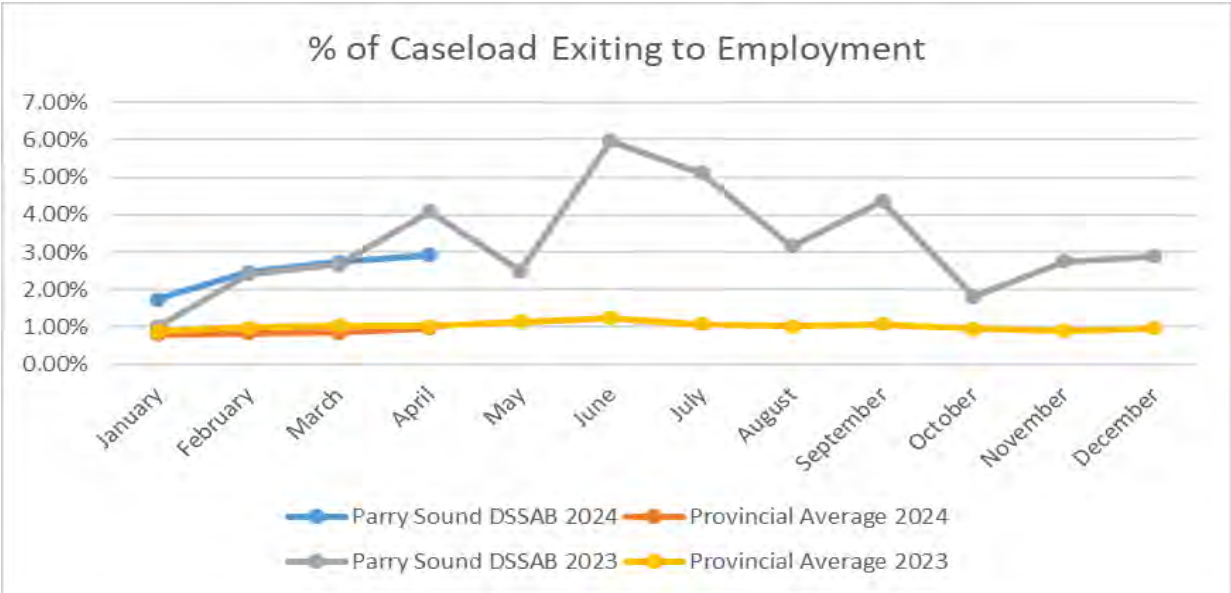
ODSP Participants in Ontario Works Employment Assistance



The OW Caseload as of the end of April is down slightly to **650**. We are supporting **30** ODSP participants in our Employment Assistance program. We also have **59** Temporary Care Assistance cases. We received **45** Ontario Works Applications, 35 (78%) of which were online through SADA and managed through IBAU in the month of April. We maintained our application processing service standard of 4 days.

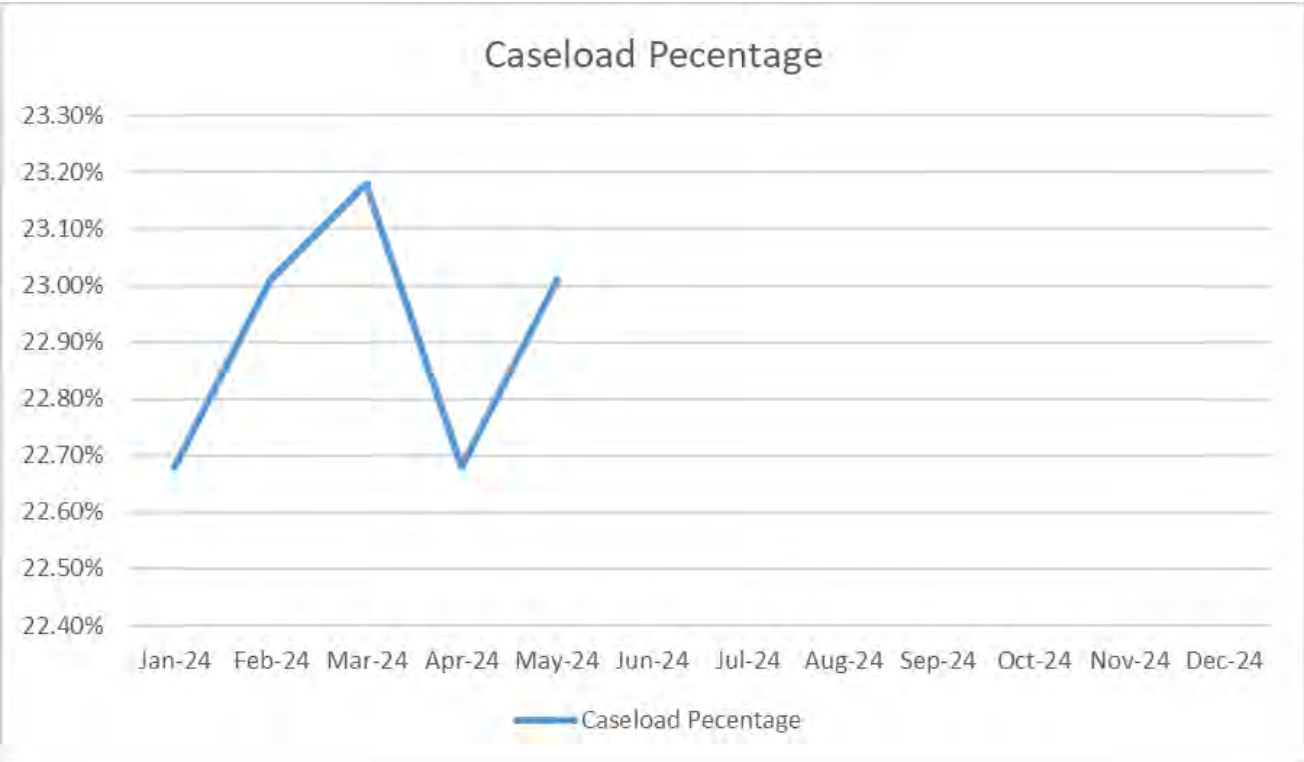
Employment Assistance & Performance Outcomes



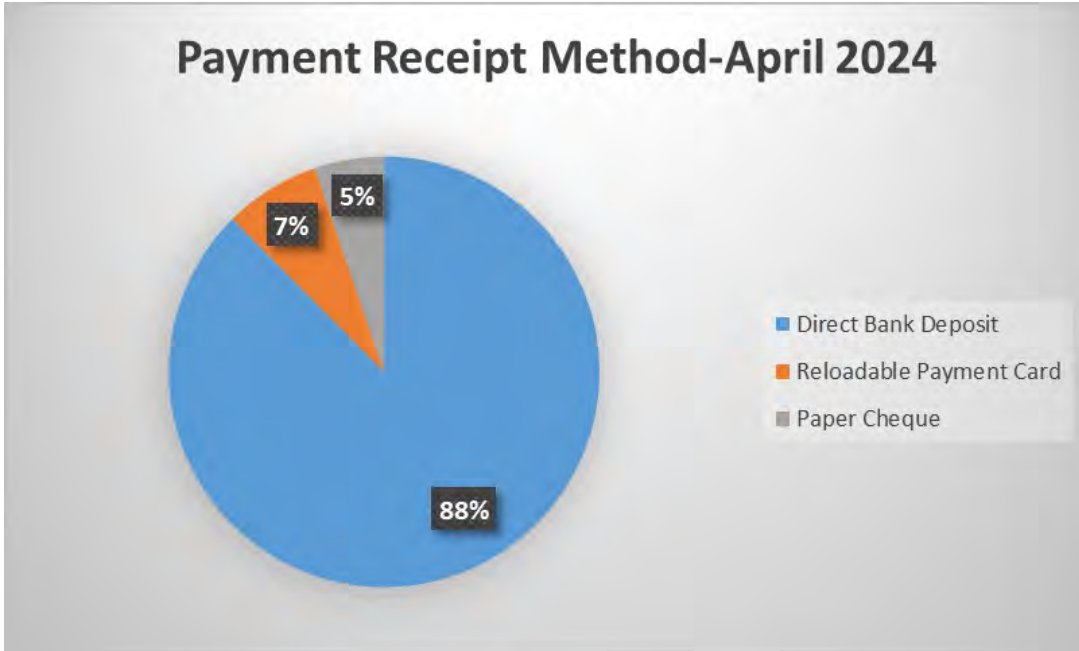


Our Employment Outcomes performance in remain strong but sit slightly below our 2023 performance. This could be indicative of the decrease in job postings as reported by the Labour Market Group for the area. Additionally, 6.6% of the caseload exited the program for any reason in April.

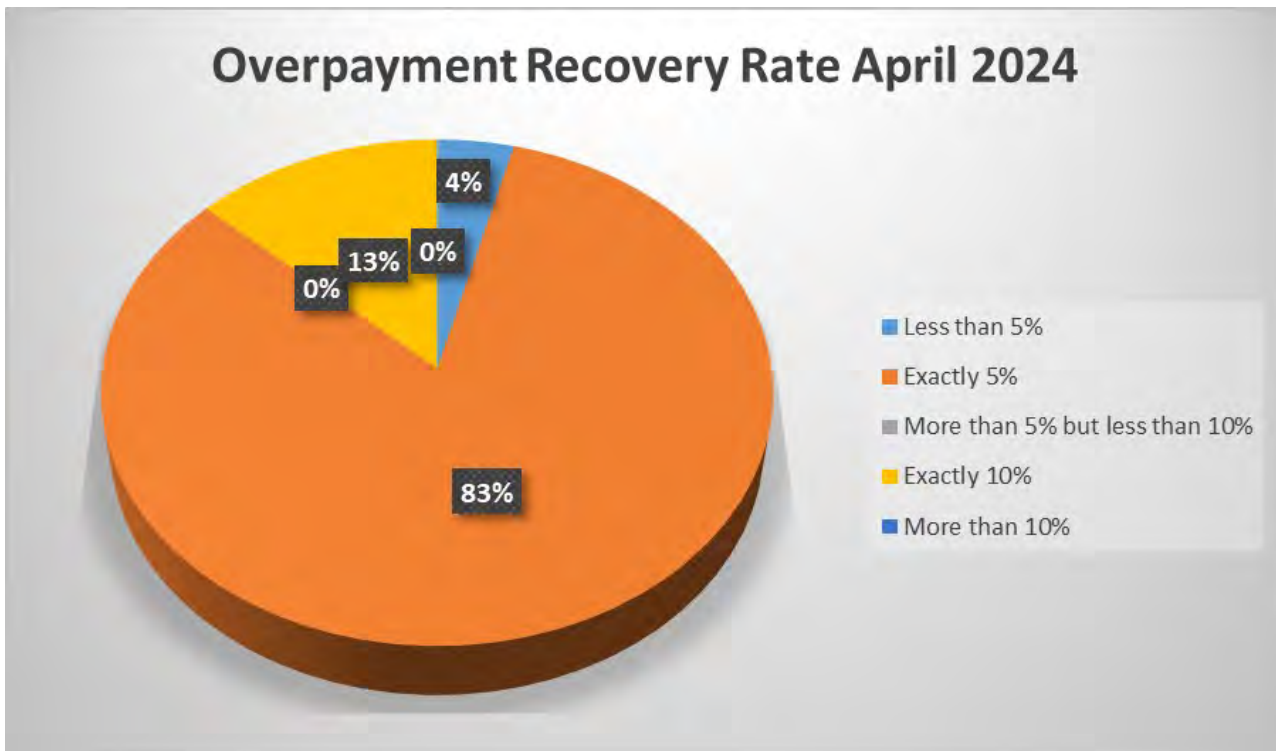
MyBenefits Enrollment 2024



DBD Enrollment



Overpayment Recovery Rate





Referral Source



Client Gender



Location of Encounter



Referral Out

CMHA 8	RAAM 4	PSFHT 1	Min Attorney General 1	EMS 1
SJB 7			Home & Community Care 3	Legal Aid 3
NPLC 4			The Friends 1	Esprit Place 1
			Monarch Recovery 1	Addiction Tx 4
			Waypoint Centre 1	Housing Stability - VAW 1

Housing Stability Program - Community Relations Workers

Support

All services performed, provided, or arranged by the Homelessness Prevention Program staff to promote, improve, sustain, or restore appropriate housing for individuals active with the Homelessness Prevention Program, periodically within the month, not requiring intense case management.

April 2024 Income Source	East	West
Senior	12	14
ODSP	16	26
Ontario Works	5	15
Low Income	23	35

Intense Case Management

Intense Case Management involves the coordination of appropriate services and the provision of consistent and on-going weekly supports, required by the individual to obtain, and sustain housing stability.

April 2024 Income Source	East	West
Senior	12	18
ODSP	15	14
Ontario Works	8	15
Low Income	9	44

Contact/Referrals

April 2024	East	West	YTD
Homeless	8	3	20
At Risk	5	8	31
Program Total (Esprit In Shelter Clients calculated in Homelessness Numbers)			51
Esprit Outreach Homeless	0	0	0
Esprit Outreach at Risk	0	0	0
Esprit in Shelter	1		3

Short Term Housing Allowance

	Active	YTD
April 2024	7	9

Housing Stability: Household Income Sources and Issuance from HPP:

April 2024 Income Source	Total	HPP
Senior	3	\$792.88
ODSP	3	\$549.74
Ontario Works	2	\$1844.23

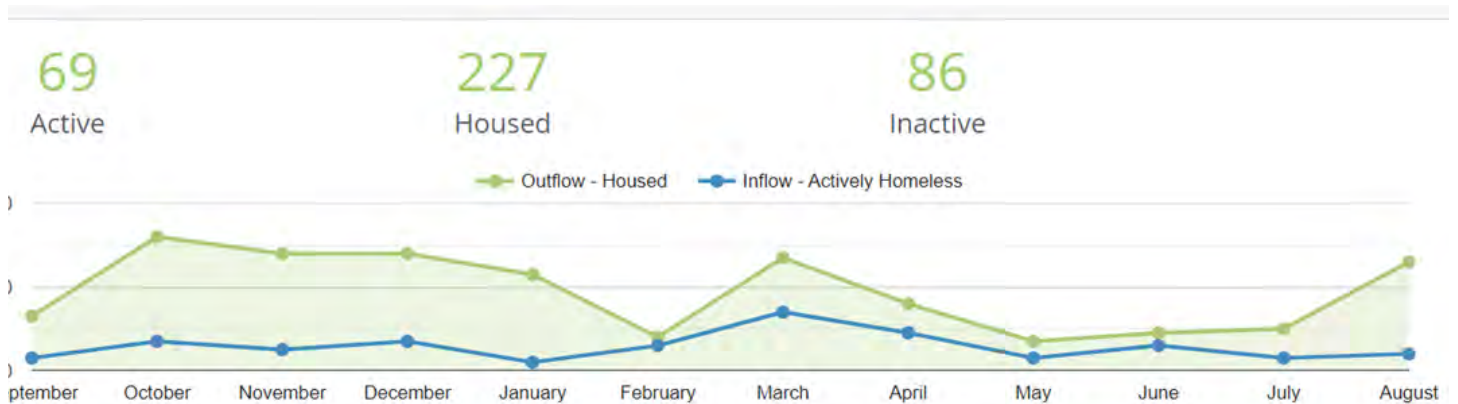
April 2024 Reason for Issue	Total
Rental Arrears	\$1844.23
Utilities/Firewood	\$127.88
Transportation	\$24.00
Food/Household/Misc	\$690.74
Total	\$3,186.85

Ontario Works: Household Income Sources and Issuance from HPP

April 2024 Income Source	Total	HPP
Senior	1	\$120.00
ODSP	3	\$3700.00
Ontario Works	10	\$7448.83
Low Income	2	\$50.00

April 2024 Reason for Issue	Total
Rental Arrears	\$3939.72
Utilities/Firewood	\$673.47
Transportation	\$50.00
Food/Household/Misc.	\$6655.64
Emergency Housing	
Total	\$11,318.83

**By-Name List Data
September 1, 2021– April 30, 2024**



Housing Programs

**Social Housing Centralized Waitlist Report
April 2024**

	East Parry Sound	West Parry Sound	Total
Seniors	52	146	198
Families	122	442	564
Individuals	506	201	707
Total	680	789	1469
Total Waitlist Unduplicated			464

**Social Housing Centralized Waitlist (CWL) 2023 - 2024 Comparison
Applications and Households Housing from the CWL**

Month 2023	New App.	New SPP	Cancelled	Housed	SPP Housing	Month 2024	New App.	New SPP	Cancelled	Housed	SPP Housing
Jan	5	1	13			Jan	3		2	1	
Feb	5	1	10			Feb	5		11	1	
Mar	6		35			Mar	7		3	3	
Apr	11		17	6		Apr	10	1	7		
May	13	2	9	2		May					
June	9	1	2	1		June					
July	5	1	5	1		July					
Aug	14	1	3	1		Aug					
Sept	12		4			Sept					
Oct	8	1	1	4	2	Oct					
Nov	12		3			Nov					
Dec	1		2	3	3	Dec					
Total	101	8	104	18	5	Total	25	1	23	5	

SPP = Special Priority Applicant

- Housing Programs approved ten rent-geared to income applications in the month of April.
- One SPP application was approved and placed on the centralized waiting list.
- Seven applications were cancelled—three applicants requested cancellation, three were unable to be contacted, and one was discovered to have social housing arrears.

**Parry Sound District Housing Corporation
April 2024**

Activity for Tenant Services

	Current	YTD
Move outs	7	17
Move in	2	8
L1/L2 forms	2	4
N4 - notice of eviction for non payment of rent	0	1
N5 - notice of eviction disturbing the quiet enjoyment of the other occupants	0	2
N6 - notice of eviction for illegal acts or misrepresenting income for RGI housing	0	0
N7 - notice of eviction for willful damage to unit	0	1
Repayment agreements (formal & informal)	4	33
No Trespass Order	0	3
Tenant Home Visits	32	113
Mediation/Negotiation/Referrals	17	77
Tenant Engagements/Education	0	3

Property Maintenance & Capital Projects
April 2024

Pest Control		3 buildings are currently being inspected monthly for bedbugs; 4 units have been treated
Vacant Units	14	one-bedroom (10); multiple bedroom (4) (asbestos abatement, and significant repair contributes to longer vacancy times)
Vacant Units - The Meadow View	4	one-bedroom (x4) market units available
After Hours Calls	5	After hours for April: Fire Supervisory Signal trouble reset required, odd smell, possible break in next door. On Call Contracted to outside service provider
Work Orders	42	Work orders were created for maintenance work and related materials for the month of April.
DSSAB Ticket	77	DSSAB Tickets are logged for maintenance or repairs required for any of the DSSAB buildings.
Fire Inspections		One 12 Unit Building was inspected, with the presence of the Fire Prevention Officer.

Capital information is captured in Quarterly Reports.

Esprit Place Family Resource Centre

Emergency Shelter Services	April 2024	YTD
Number of women who stayed in shelter this month	6	27
Number of children who stayed in the shelter this month	3	12
Number of hours of direct service to women (shelter and counselling)	30	853
Number of days at capacity	0	0
Number of days over capacity	0	0
Overall capacity %	44%	46%
Resident bed nights (women & children)	133	427
Phone interactions (crisis/support)	41	120

Transitional Support	April 2024	YTD
Number of women served this month	3	7
Number of NEW women registered in the program	3	6
Number of public ed/groups offered	0	0

Child Witness Program	April 2024	YTD
Number of children/women served this month	3	7
Number of NEW clients (mothers and children) registered in the program	1	4
Number of public ed/groups offered	1	1

**DISTRICT OF PARRY SOUND SOCIAL SERVICES ADMINISTRATION BOARD
 FINANCIAL REPORT - FOR MANAGEMENT PURPOSES ONLY
 FOR THE PERIOD ENDING APRIL 30, 2024
 4 MONTHS 33.3%**

	YEAR TO DATE	2024 BUDGET	% USED	REMAINING
EXPENDITURES				
ONTARIO WORKS	981,292	3,658,684	27%	2,677,392
SOCIAL HOUSING PROGRAM	2,158,121	13,399,946	16%	11,241,824
MUNICIPAL SAR PROGRAMS	162,400	287,200	57%	124,800
CHILD CARE PROGRAMS	2,629,491	12,414,706	21%	9,785,215
COMMUNITY SERVICE PROGRAMS	917,828	3,249,538	28%	2,331,710
CORPORATE SERVICES	409,984	1,097,882	37%	687,898
AFFORDABLE AND MARKET RENT PROGRAM	145,812	634,500	23%	488,688
TOTAL EXPENDITURES	\$7,404,928	\$34,742,456	21%	\$27,337,528
MUNICIPAL LEVY				
ONTARIO WORKS	387,292	1,443,992	27%	1,056,700
SOCIAL HOUSING PROGRAM	608,660	3,988,299	15%	3,379,639
MUNICIPAL SAR PROGRAMS	155,614	275,200	57%	119,586
CHILD CARE PROGRAMS	87,663	449,590	19%	361,927
COMMUNITY SERVICE PROGRAMS	50,889	180,170	28%	129,281
CORPORATE SERVICES	213,935	531,599	40%	317,664
AFFORDABLE AND MARKET RENT PROGRAM	3,130	87,500	4%	84,370
TOTAL MUNICIPAL LEVY	\$1,507,183	\$6,956,350	22%	\$5,449,167

Report #: 8.1

Subject: District of Parry Sound 2023-2024 Housing & Homelessness Annual Report

To: Board Members

Presented By: Pam Nelson, Director of Housing and Child Care Service Management & Tammy MacKenzie, CAO

Prepared By: Pam Nelson, Director of Housing and Child Care Service Management

Date: June 13, 2024

Recommendation

THAT the board receives the District of Parry Sound 2023-2024 Housing & Homelessness Annual Report for information.

Report:

Attached is the District of Parry Sound 2023-2024 Housing & Homelessness Annual Report. The update highlights the achievements accomplished throughout the year, that are reflective of our priorities outlined in the Housing and Homelessness 5-Year Plan.

A Message from the Chair of the Board

On behalf of the District of Parry Sound Social Services Administration Board, I am pleased to present our 2023-2024 Housing and Homelessness Annual Report.

The long-term impacts of the pandemic, the housing crisis, and high inflation has increased the pressure on our housing teams since the beginning of 2020, as evidenced by the growing number of applicants on the Centralized Wait List (CWL). This year, I'm pleased to report that the waitlist is showing less applicants in 2023 than in 2022, and it is our hope that this downwards trend continues as our teams continue to utilize programs like the Canada Ontario Housing Benefit (COHB) to help renters maintain affordability in the private rental market.

We've been able to learn more about the issues facing local landlords through a Landlord Engagement Survey in 2023. The key priority identified through that survey was the concern about funding much needed repairs and maintenance to an aging housing stock. As the DSSAB acts as both the Housing Service Manager and as a landlord to 267 homes/units throughout the district, this is a concern we face ourselves. For this reason, we've partnered with the Canada Mortgage and Housing Corporation (CMHC) to ensure that we are financially prepared to preserve and expand the lifespan of our aging housing stock. The District of Parry Sound and CMHC share the common goal of preserving existing affordable housing stock and housing Canada's most vulnerable. Therefore, through the National Housing Co-Investment Fund, CMHC has committed nearly \$1.84 million dollars to support the renewal of our social housing stock over the next three years. We would like to thank CMHC for their support and we look forward to continuing to develop this renewed relationship.

Over the last year, our dedicated housing staff have completed many repairs and upgrades to many units within our own community housing portfolio and have been thinking creatively about the best way to utilize our existing housing stock to effectively meet the needs of applicants waiting to be housed. This creative thinking has led to an increase in the number of units of housing stock in our portfolio, and it has led to the introduction of a NEW Transitional Housing Program designed to service eligible individuals on our By-Name List that require additional support to obtain and maintain safe and stable housing. I encourage you to read through the report for more information on this exciting project!

Finally, this year staff have really gone over and above to catch up with our tenants. With restrictions in place over the last few years due to the pandemic, this year has been all about reconnecting socially with tenants. In 2024, we will be utilizing provincial dollars to fund a part-time staff to support enhanced tenant outreach and educational seminars.

Our Board is hopeful that 2024 will bring more opportunities for collaboration and innovation. We look forward to proactively working with municipalities and community partners to empower the people we serve to improve their quality of life.



Rick Zanussi, Board Chair
District of Parry Sound Social Services Administration Board

FOR THE YEAR 2023-24

HOUSING AND HOMELESSNESS ANNUAL REPORT



Report Overview

The District of Parry Sound Housing and Homelessness Plans have provided us with a valuable opportunity to develop strategic priorities that help shape our response to the current housing crisis. Our plans highlight 6 core objectives of our housing strategy:

1. To focus on creating additional transitional units within the District to assist chronically homeless people.
2. To work with non-profit and private sector developers to increase market and affordable homes within the District.
3. To focus on building stronger relationships with our Indigenous communities. To utilize Canada-Ontario Community Housing Initiative (COCHI) funding to support the sustainability of our Indigenous non-profit housing provider.
4. To provide Home Ownership and Ontario Renovates programs to assist homeowners in remaining in their homes. As well as supporting those looking to enter the homeowner market.
5. To continue to work toward development of innovative Housing First Strategies to reduce homelessness.
6. To focus on the development and maintenance of relationships with community partners and services across the District.

The purpose of each annual update is to review the impact of our programming over the last year and to determine if we are meeting our housing targets. We are very happy with the progress of our plan, especially given the breadth and complexity of challenges our teams face every day. This report will briefly summarize the progress and challenges of each of our housing departments:

Housing Programs	Tenant Services	Property Maintenance & Capital Projects	Income Support and Stability	Esprit Place Family Resource Centre
				

Housing Programs

Our housing programs team has been committed to finding efficient ways to use various housing funding streams to help keep our community members stably and affordably housed. In 2023 we supported 15 households through our rent supplement program and we supported 142 households through the Canada-Ontario housing Benefit (COHB). These types of programs are short term solutions that help us to prevent people from experiencing homelessness. However, we know that the private rental market is not as affordable as social housing, so we continue to prioritize repairs and retrofits to our existing housing stock to ensure no loss of units.

Objective Highlight: To provide Home Ownership and Ontario Renovates programs to assist homeowners in remaining in their homes.

Objective Highlight: To focus on building stronger relationships with our Indigenous communities. To utilize Canada-Ontario Community Housing Initiative (COCHI) funding to support the sustainability of our Indigenous non-profit housing provider.

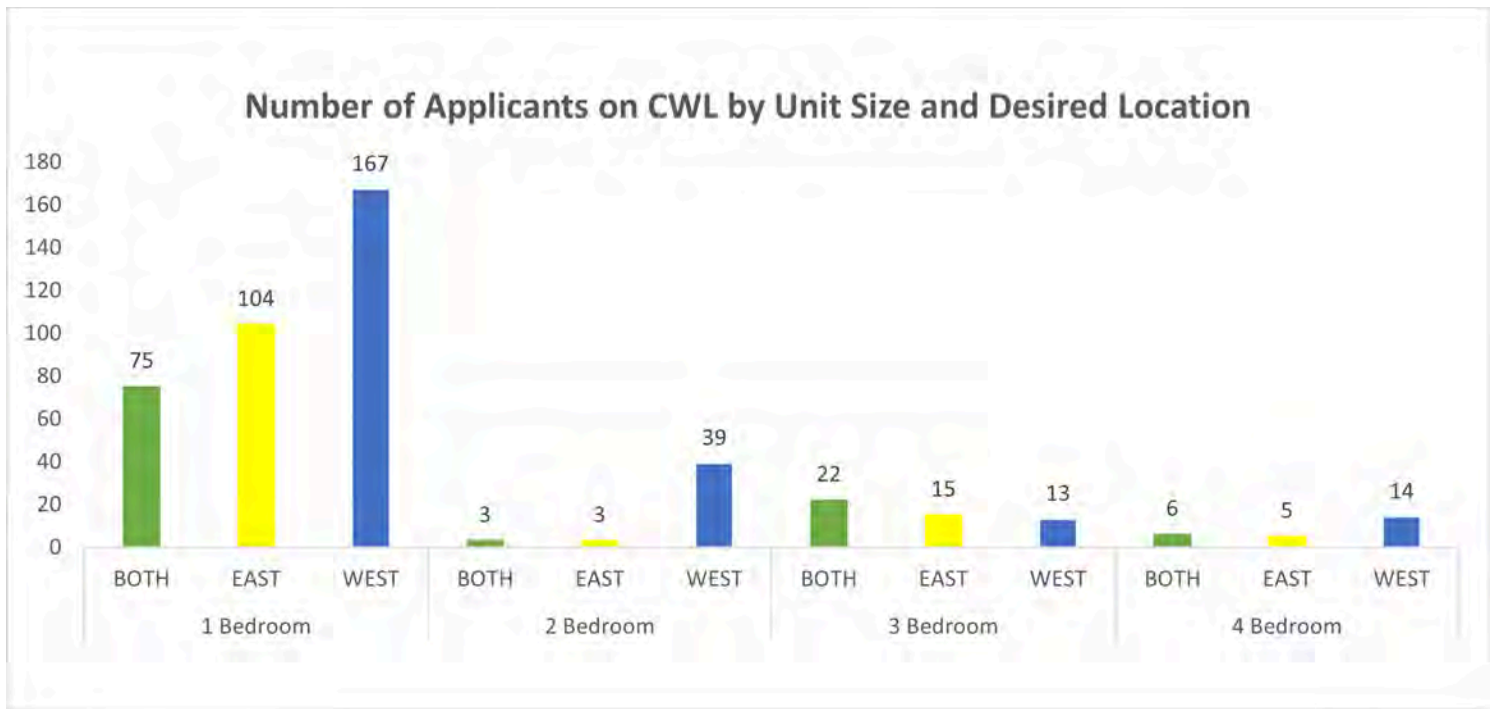
Canada-Ontario Community Housing Initiative (COCHI) and Ontario Priorities Housing Initiative (OPHI)

COCHI 5 funding for this year is being used for much needed repairs to 24 units at Georgian Bay Native Non-Profit Homes in Parry Sound. Repairs include health and safety upgrades such as new stairs and walkways, as well as energy efficiency improvements including new windows which will reduce operating costs for each building. OPHI 5 funding is being focused on repairs and retrofits to several seniors buildings within the District. These repairs also prioritize health and safety and energy efficiency upgrades as we continue to prioritize the longevity of our housing stock. This year will also be the first time we utilize the OPHI Support Services component in order to fund a part-time staff to provide tenant outreach and educational seminars.

In addition to our various funding projects, we continue to collect and analyze data relevant to the housing needs in the District of Parry Sound. Our Centralized Wait List (CWL) provides an overview of who is applying for subsidized housing and shows us the high demand for RGI housing in comparison to the relatively low supply subsidized units. The chart below shows the unduplicated year end total of the District of Parry Sound Centralized Wait List for rent-geared-to-income (RGI) housing.



The impact of the pandemic, the housing crisis, and high inflation put increased pressure on our housing teams as many households were unable to find affordable housing. This is reflected in our waitlist numbers, which increased in 2021 and 2022. We are starting to see the total number of applicants decrease again in 2023 and hope this continues as we utilize programs like COHB to help renters maintain affordability in the private rental market.

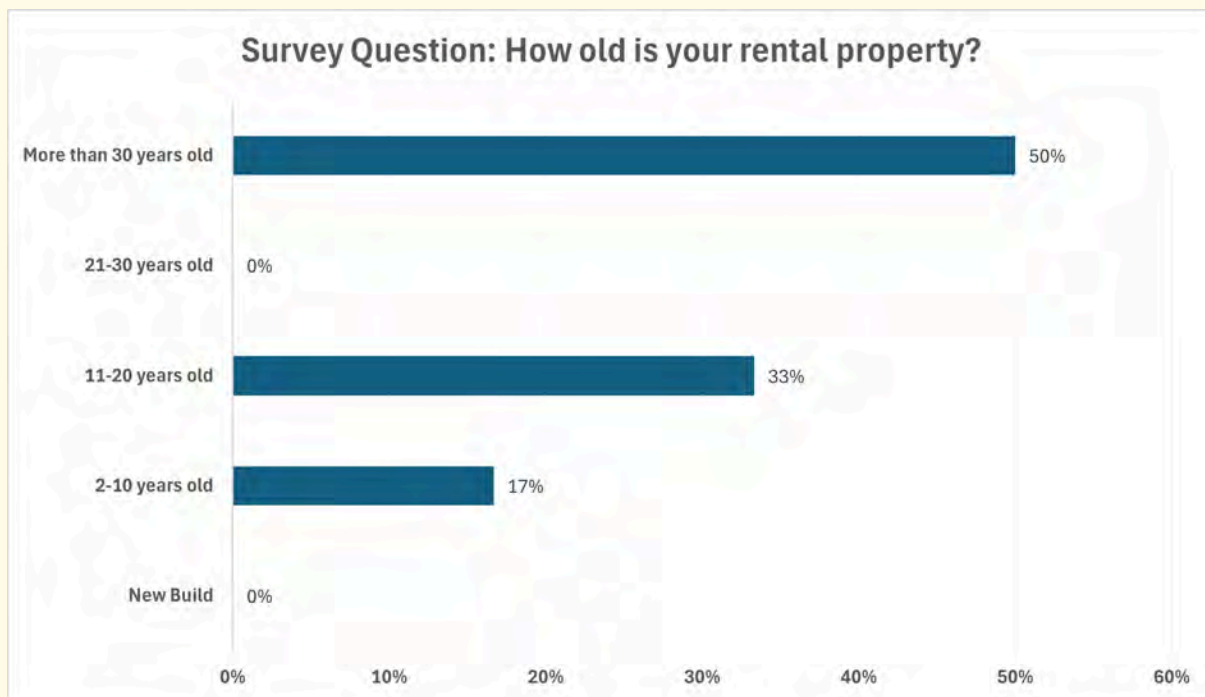


The above chart shows the unduplicated number of CWL applicants, divided by the unit size for which they qualify and the location of the buildings they have selected on the waitlist (whether they have selected buildings on the East or West side of the District, or both). The chart demonstrates the extremely high demand for one bedroom units, especially on the West side of the District, in particular the Town of Parry Sound.

Objective Highlight: To work with non-profit and private sector developers to increase market and affordable homes within the District of Parry Sound.

Landlord Engagement Survey 2023

Our 2023 Landlord Engagement Survey was an opportunity to reach out to local landlords and learn more about their housing portfolios, the issues facing local landlords, and their thoughts on how to address the housing crisis. This generated many meaningful discussions and helped us continue with the development and maintenance of strong relationships with local landlords. The chart below shows that half of survey respondents own rental units that are more than 30 years old. Therefore, repairs and retrofits continue to be a high priority for local landlords. We saw a lot of interest in opportunities to improve energy efficiency and most respondents indicated interest in working with the Parry Sound DSSAB, but only if funding levels were sufficient.



Tenant Services

Our Tenant Services team has been working hard to build strong relationships with our tenants and to provide support wherever possible. One important highlight for the year was revamping our standard leases to be more user friendly and understandable. Our tenants expressed to us that many of the documents they receive are full of legal jargon and outdated acts and that they have trouble understanding their rights and responsibilities as a result. Our new leases take this feedback into account to reduce barriers to understanding for our tenants. We continue to work hard to catch up after years of minimal relationship-building and maintenance completed on units due to restrictions imposed by the COVID-19 pandemic. We also continue to advocate for increased funding for tenant support services as we assist a growing number of aging tenants with increasing health and mental wellness challenges.

In 2023 our Tenant Services team completed 224 tenant home visits, 194 mediations, and 99 tenant engagements/education sessions. We work hard to stay engaged with our tenants so that we can be receptive to their changing needs.

We have worked hard to reconnect with our tenants and improve our community.



The above photos show some of our tenants participating in educational activities with our Tenant Services staff and a tenant celebrating her 102nd birthday!

Property Maintenance and Capital Projects

In 2023 Building Condition Assessments were completed on all buildings within the Parry Sound District Housing Corporation. This information is critical to ensure both preventative planning can happen, along with planning for capital improvements on the aging housing stock. Asbestos abatement continues to be a priority, and in 2024 an Asbestos Management Plan will be formally introduced.

The Centralized Wait List shows that demand is greatest for 1-bedroom units within the district. With this in mind, we are being more creative about how we can best utilize our existing housing stock to effectively meet the needs of applicants. As a result, in early 2024, three family homes were retrofitted into 4 one-bedroom units, and 2 two-bedroom units. In partnership with the Income Support and Stability division of the DSSAB, the newly renovated units in South River (2 one-bedroom, and 2 two-bedroom) will be utilized for their NEW Transitional Housing Program. The other 2 newly renovated one-bedroom units are located in Burk's Falls and will be rented as Rent Geared to Income (RGI) and offered to those on the Centralized Wait List.

In 2024, windows will be replaced at the 50-unit seniors building in Parry Sound. We continue to consult our Building Condition Assessments to ensure upgrades and repairs are completed as needed.

There remains the challenge of affordability regarding supplies and materials required. The team continues to explore funding opportunities and programs to assist with this challenge. More streamlined communication with tenants will continue to be a priority; ensuring response times, and needs are met. In early 2024, we launched a new software program to be used by both the Tenant

Services program and the Property Maintenance & Capital Project program. This software will modernize the way in which our teams create and complete work orders, inspections, and receive repair requests. The new program will also provide tenants the ability to pay their rent online through the Resident Portal. This will be more efficient for the department and will create a direct line of communication for the tenants.

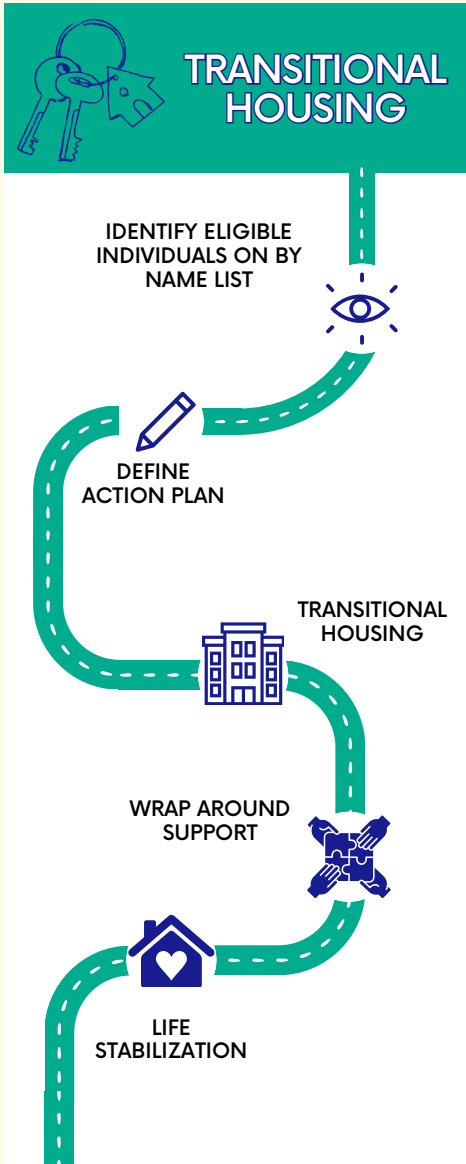
- Newly renovated kitchen of one of the new transitional units in South River.
- These units come with wraparound supports for each tenant. These supports have been designed to help with life stabilization, with the ultimate goal of transitioning tenants to successful long-term tenancies
- Eligible tenants are selected for the transitional housing program from our By-Name List



Income Support and Stability

2023 has been a year of immense change for our Income Support and Stability team. We began weekly meetings between Ontario Works, Housing Stability and Esprit Place Family Resource Centre with the goal of enhancing support for visitors to the shelter and creating safe transitions out of the shelter and into housing. Our goal is to eliminate program silos and work together to create life stabilization plans for service users. We have been working to reorganize these departments to increase efficiency and reduce barriers to support .

Objective Highlight: To focus on creating additional transitional units within the district to assist chronically homeless people.



After completing our Hotel Pilot Project on December 31st, 2022, we identified transitional housing as a service gap in our housing continuum. To address this gap, our Income Support and Stability team has worked with the Parry Sound District Housing Corporation (LHC) to convert two duplexes into four smaller apartments (2 one-bedroom units and 2 two-bedroom units) which will operate as transitional housing beginning in Spring 2024.

This intensive program will serve eligible individuals on our By-Name List (BNL) that require additional support to obtain and maintain safe, stable housing. Each participant will develop an Action Plan with their Community Relations Worker or Case Worker and progress meetings will take place at least once a week.

We understand that the success of program participants is dependent on support from across the community. The program provides wraparound support with the help of several community partners, including the West Parry Sound Health Centre, Community Paramedicine, local food banks, and Employment Ontario programs. These transitional units are located in close proximity to support systems in the town of South River, including our office on Toronto Avenue.

Objective Highlight: To continue to work toward the development of innovative Housing First strategies to reduce homelessness.

As an agency we prioritize learning and growth for our staff and have made it a goal to provide professional development opportunities for our staff so that we are equipped with the most up-to-date best practices of homelessness response. In 2023 we submitted a one-time funding request to MCCSS to secure a new training opportunity offered through the City of Peterborough Ontario Works in conjunction with Aha Training. This training would support the agency as a whole, and the Income Support and Stability team, in preparing for Employment Services Transformation (EST) with a common language. This training program utilizes the Bridges Out of Poverty foundation, framework, and coaching skills. The training is divided into 4 parts and aims to provide staff with a deeper understanding of poverty dynamics and equip them with tools to better support clients from impoverished backgrounds. We have chosen to make this training available to all staff to further support integration and help us

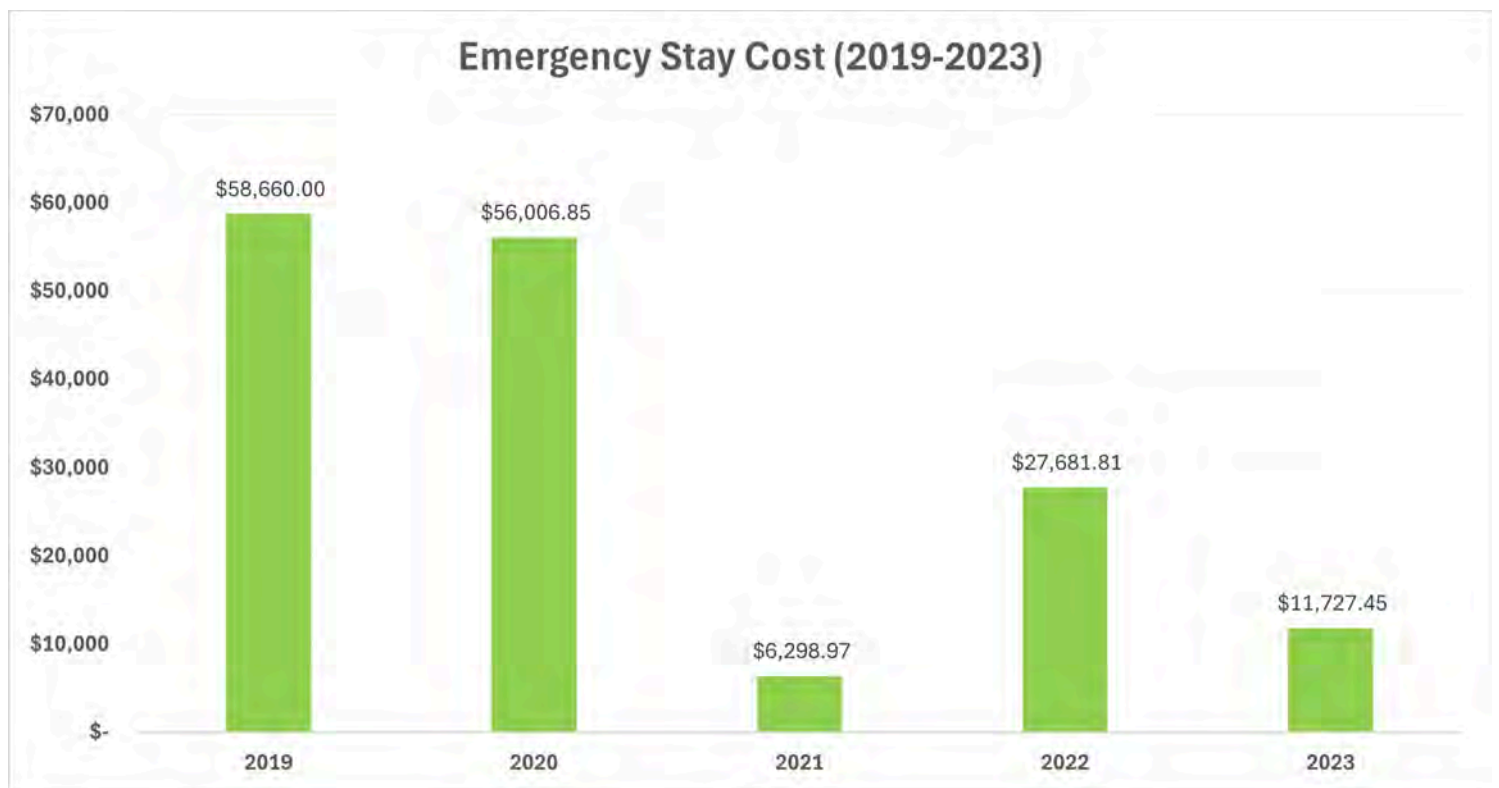
speaking a common language. By adopting this approach agency-wide, we strive to enhance our effectiveness in serving marginalized communities and promote sustainable pathways out of poverty.

Our teams also completed additional training in Mental Health First Aid in February of 2024 and we continue to train our staff in Trauma Informed Care as we focus our programming on life stabilization and person-centred supports.

By-Name List



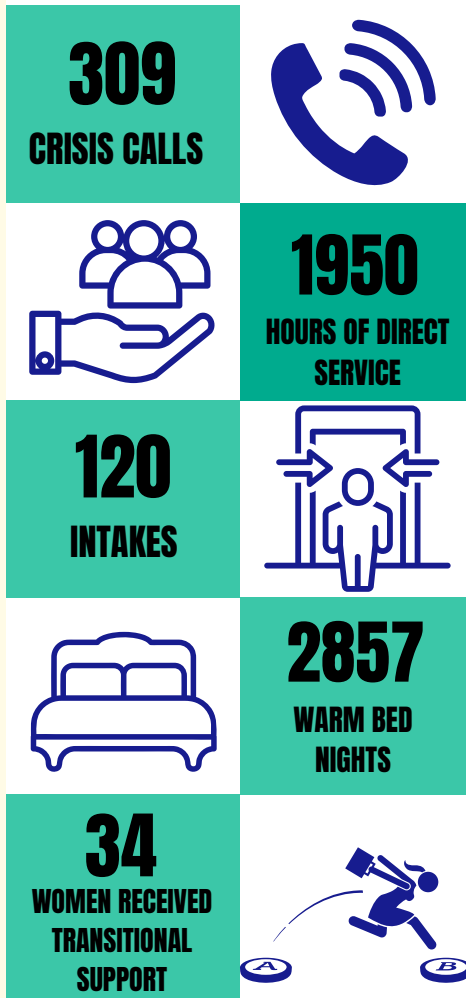
We continue to utilize the By-Name List in order to ensure we have an accurate picture of homelessness in the District. As of December 31, 2023, there were 64 active individuals on the By-Name List, and 75 were listed as inactive. Between its creation in September 2021 and December 2023, we housed 208 people from our By-Name List.



The above chart demonstrates a large reduction in the amount spent on emergency overnight stays for our service users. This is very encouraging as we have worked hard to adjust our services to focus on homelessness prevention rather than just response. Increases in funding and in outreach workers both contributed to this large reduction in our emergency stay cost.

Esprit Place Family Resource Centre

Statistics for the Year 2023



From the Director of Esprit Place:

Esprit Place Family Resource Centre continues to be very busy supporting women and children fleeing violence, as well as women experiencing homelessness from across the District of Parry Sound. Our residential program remained at or over capacity for much of the year, resulting in an 84% capacity rate overall. We also spent 92 calendar days over capacity, making use of all our bed space, and in some cases using hotels for overflow.

During the last year Esprit Place has focused on creating strong partnerships with CMHA to better serve the complex needs of our clients. CMHA has supported an Addiction's Counsellor to be present at the shelter a half day a week. This partnership increased access to timely addiction and mental health support for our clients and has strengthened the relationship with this important community partner. As a direct result of the success of this arrangement, CMHA also committed an additional Crisis Counsellor to work in the shelter for one half day bi-weekly. This individual meets with all new residents to ensure that appropriate referrals are made to CMHA programs and partner programs across the district.

Objective Highlight: To focus on the development and maintenance of relationships with community partners and services across the district.

We work closely with the West Parry Sound Health Centre's Rural Nurse Practitioner-Led Clinic to provide mental health support to our tenants and service users. In 2023 this program resulted in 213 client encounters which led to 36 referrals to community partners. These partners include the Canadian Mental Health Association (CMHA), The Friends, Legal Aid, Harvest Share Community Food Programs, Addiction Support Services, The Salvation Army, and many others. These partnerships allow us to provide wraparound supports that help service users reach life stabilization by providing help at a community level rather than an individual level.

We have also partnered with the Canada Mortgage and Housing Corporation (CMHC) to ensure that we are financially prepared to preserve and expand the lifespan of our housing stock. The District of Parry Sound and CMHC share the common goal of preserving existing affordable housing stock and housing Canada's most vulnerable. Therefore, through the National Housing Co-Investment Fund, CMHC has committed \$1,846,045 to support the renewal of our social housing stock over the next three years. We would like to thank CMHC for their support and we look forward to continuing to develop this renewed relationship.

Conclusion

As we continue to grapple with the ongoing effects of the pandemic and the housing crisis we are striving to create innovative solutions to help people in our community find and maintain safe, attainable housing. Our District is changing quickly and so are its needs. We remain committed to providing the best possible support for our service users by utilizing research of best practices, community partnerships and the expertise of our staff to build programs that address our plan priorities and help us to meet and exceed our housing targets.



Appendix A: Annual Reporting Template

Reporting on the Progress of the Plan

Objectives	Outcomes	Measures	Targets	Annual Progress
To focus on creating additional transitional units within the District to assist chronically homeless people.	Increase transitional housing including supports.	Number of transitional units created per year.	Increase by one unit per year.	We have converted 2 family homes in South River into 2 one-bedroom units and 2 two-bedroom units. All 4 of these new units are being used by our Income Support and Stability Division for our Transitional Housing Program.
To work with Non-Profit and private sector developers to increase market and affordable homes within the District.	To improve access to housing for people across all levels of the housing spectrum.	Number of market and affordable homes created per year.	Create 10 affordable units per year.	Due to the age of our local housing stock, funding has been allocated to Non-Profit Housing Providers for repairs that preserve and expand the lifespan of their portfolio to ensure no loss of units.
To utilize COCHI funding to support the sustainability of our Indigenous Non-Profit housing provider.	Working toward a Memorandum of Agreement to increase partnerships, coordinated access to services with culturally based services with Indigenous Partners.	Number of Indigenous rent-geared-to-income units supported by COCHI.	Repair 5 units through COCHI.	COCHI5 funding has been utilized for much needed repairs to 24 Indigenous RGI units. Repairs include energy efficiency upgrades such as new windows to reduce future operating costs. Repairs will also focus on improvements to health and safety, as well as improving the general quality of life for our tenants.
To provide Home Ownership and Ontario Renovates programs to assist homeowners in	To assist with the excessive cost of purchasing a home &	Number of households supported through Home	Complete 2 Home Ownership agreements &	In 2023, Housing Programs issued 6 Ontario Renovates Grants for a total \$24,711.33. Due to insufficient funding, we were unable to complete any Home Ownership agreements

<p>remaining in their homes & supporting those looking to enter the homeowner market.</p>	<p>the costs associated with aging housing stock.</p>	<p>Ownership & Ontario Renovates programs.</p>	<p>8 Ontario Renovates projects over 5 years.</p>	<p>in 2023 but we continue to prioritize repairs to preserve our existing housing stock, including the introduction of an Asbestos Management Plan in 2024.</p>
<p>To continue to work toward development of innovative Housing First strategies to reduce homelessness.</p>	<p>To continue rapid rehousing & providing the supports necessary to achieve long-term housing stability.</p>	<p>CHPI statistics including number of people housed.</p>	<p>Successful interventions as determined by the number of people housed.</p>	<p>Our Housing Stability and Income Support divisions have combined to streamline programming and services. Between September 2021 and December 2023, we housed 208 people from our By Name List.</p>
<p>To focus on the development and maintenance of relationships with community partners and services across the District.</p>	<p>To continue to build and maintain coordination and communication networks to further support clients.</p>	<p>Ongoing commitment to participating in networks.</p>	<p>Continued active participation in community networks.</p>	<p>We continue to work closely with the West Parry Sound Health Centre Rural Nurse Practitioner-Led Clinic to ensure access to mental and physical health supports. We also maintain ongoing collaboration with CMHC and with community groups such as Harvest Share, the Salvation Army, Community Paramedicine and the Parry Sound Friendship Centre.</p>

Report #: 8.2
Subject: 2024-25 Homelessness Prevention Program Investment Plan
To: Board Members
Presented By: Jeff Degagne, Director of Income Support & Stability
Prepared By: Jeff Degagne, Director of Income Support & Stability
Date: June 13, 2024

For Information

Report:

In May 2024, the Ministry of Municipal Affairs and Housing released allocation amounts to DSSAB's and CMSM's for the 2024-25 year. The District of Parry Sound Social Services Administration Board received an allocation of \$1,557,400. This is the second year of a 3-year funding commitment from MMAH.

This funding will be used to maintain current Housing Stability Program operations, (which includes case management and outreach, short term financial assistance and maintenance of the By-Name List) and reduce the use of reserves in the program budget. The funding will also be used to fund 3 ongoing initiatives:

1. Transitional Housing

HPP Funding will be used to fund operations of our transitional housing Program at 15 Broadway Ave. in South River. Preparations continue for a late spring/early summer opening.

We continue to explore options for transitional housing in West Parry Sound.

2. Mental Health & Addictions Worker

We will also use this funding to maintain our partnership with the West Parry Sound Health Centre. The Mental Health and Addictions Worker will provide clinical support and enhanced system navigation to mental health and addiction services and health care supports for our DSSAB programs (Housing Stability, Ontario Works, Community Housing, Esprit) as well as our transitional housing program participants. This worker's involvement will continue to bolster the support required for the most vulnerable homeless or at risk of homelessness individuals. The continued ability to fund this worker will also allow the Housing Stability Program increased flexibility to provide short term financial assistance to eligible individuals and families.

The Mental Health and Addictions Worker carries a caseload of approximately 35-40 people and between 250-300 client contacts per month.

3. **Operational Resources for Esprit**

Our Housing Stability Program (HSP) provides Transitional Housing Support to Esprit Place Family Resource Centre, our Women's Shelter. These women are placed on our By-Name List and are provided coordinated access to wraparound supports. We will be continuing support to vulnerable women and families experiencing homelessness, gender-based violence or surviving human trafficking. Additionally, we will continue to provide operational resources to the shelter to create stronger linkages with our HSP team and ensure transitions from the shelter system are thoughtful and trauma informed. These additional resources will continue to support staff with the significant increase in the complexity of client needs, supplement the staffing complement to ensure client and staff safety, and will create quality programs and services. The resources will also support the management of the 24-hour crisis line and programming.



2024-25 Homelessness Prevention Program Investment Plan

Background

The Housing Stability Program provides case management and outreach supports to those experiencing or at risk of homelessness through case coordination and referrals and connections to life stabilization and housing stability resources.

In May 2024, MMAH released its allocation amounts to DSSAB's/CMSM's for the 24-25 year. This is the second year of a 3-year funding commitment to us of \$1,557,400. Each year Service Managers are required to submit an Investment Plan to the ministry, highlighting how the funding will be spent. This year, funding will be used to support ongoing operations of the program and 4 key initiatives, which will be highlighted in this presentation. These include:

- Administration and Maintenance of the By Name List (BNL).
- Transitional Housing
- Continued partnership with the WPSHC to provide Mental Health & Addiction Support.
- Operational Resources to Esprit Place Family Resource Centre

A group of white paper cutouts of people holding hands, arranged in a line. The cutouts are simple, stylized figures with circular heads and rectangular bodies. They are set against a solid green background. The text "The By Name List" is overlaid in the center, with a green horizontal line underneath it.

The By Name List

BNL Overview

- In 2021, MMAH mandated that each Service Manager implement a By Name List to provide a real-time count of those experiencing homelessness in the district. A baseline was established through an Enumeration completed in September 2021.
- The list provides valuable data to identify chronic homelessness and other relevant demographic information. It also helps to prioritize client through a Coordinated Access approach.
- Individuals are added to the list through self-identification, self-referral through our website or through referrals through Community Partners. Individuals must provide consent.
- Community Relations Workers and OW Case Workers provide outreach to a variety of locations in the district to build connection to build connection points. Locations and partners include encampments, the NPLC's (Orphan Clinics), Community Paramedicine, By-Law Officers, Seniors Events, Food Banks and Municipal Offices.
- People are removed from the list as they are housed or become inactive (i.e.; leave the district).
- Our BNL is held in our FIIT tool. We also have the ability to track encampments in the tool.

BNL Data Collection

Ringo D. Starr Edit

RS160255XAK Open (Non-GA) Born: 16/02/1955 • 69 yrs IT

Last Updated by Nick Clement: 05/06/2024 10:28:03 AM - [View Changes Log](#)

705-794-4449
414-449-4949
rstar@email.com
[Send an Email](#)

494 Street
Apartment 2
North Bay, Ontario
P1B 2T2
(Nipissing) Edit

Client Profile | Housing | **BNL** | Education & Training | Employment | Assessment | Action Plan | Notes | Communication | Timeline

By-Name List State: **Active** Edit

Current BNL Status
Inflow - Newly Identified

Consent Obtained
Yes

Inflow Date
16/02/2023

Follow-up Required
Yes - 18/11/2023

Referral Source
Jail / Probation

Referral Source Municipality
McKellar

Homeless History

LOH in last 3 years
4 Months

Most Recent LOH Episode
01/01/2023 • 17 Months

Current Sleeping Arrangements
Correctional Facility

LOH in last 12 months
1 Months

Homelessness Priority
Chronic

Action Planning

Target Housing Date
03/03/2023

Current Barrier
Physical Health

Person Responsible
Nick

Next Step
Test

Target Date
03/03/2023

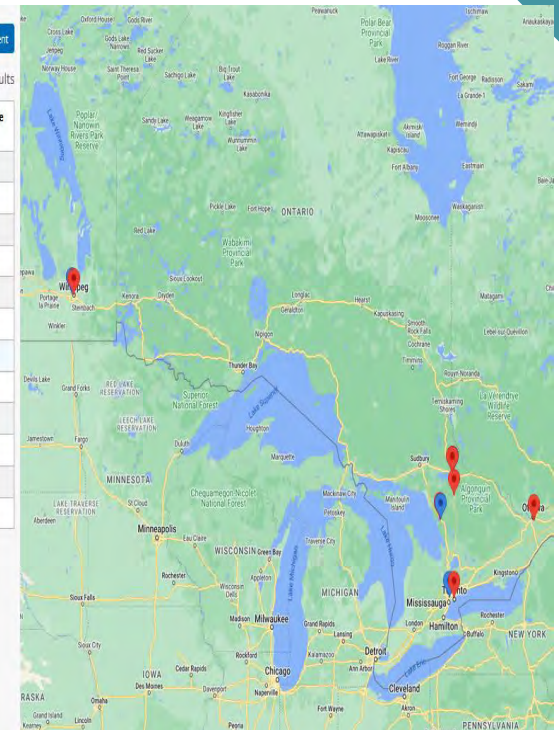
History of BNL Status

Date	BNL Status	State	Details	Housing Allowance
16/02/2023	Inflow - Newly Identified	Active	Source: Jail / Probation	--

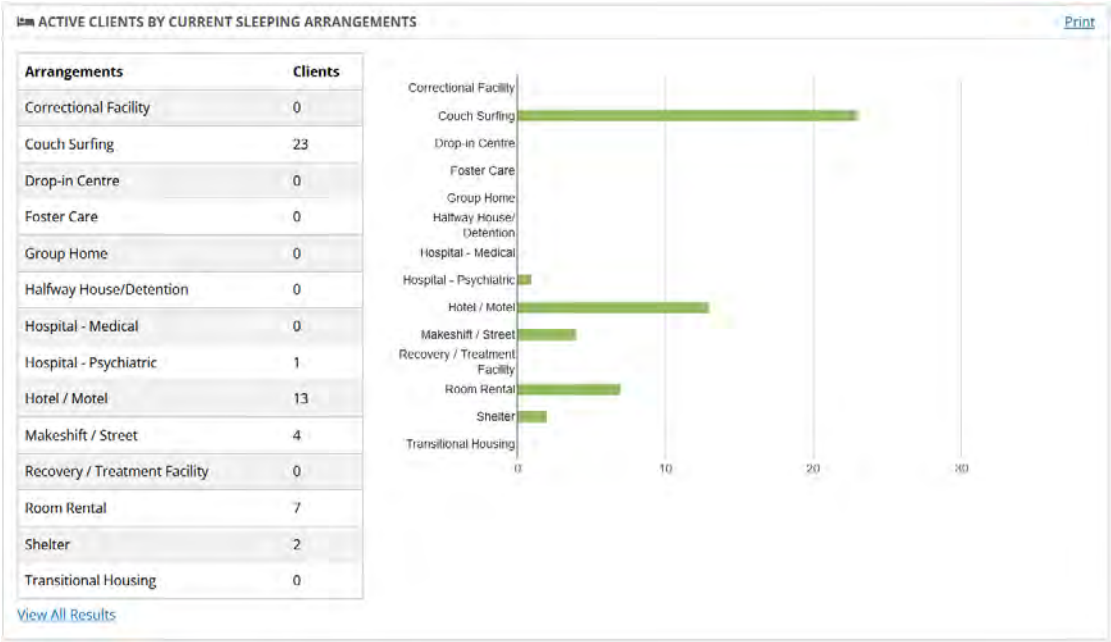
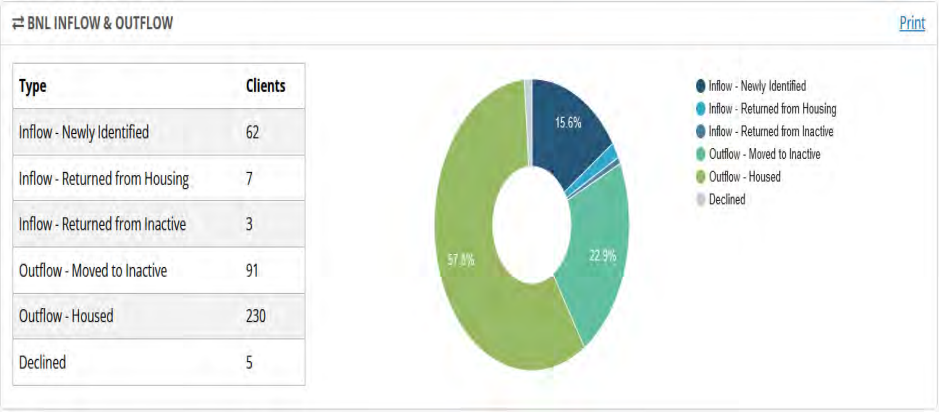
Encampments + Add Encampment

Search Advanced Search 12 Results

Encampment	Encampment Type	Number of Shelters	Number of Residents	Last Updated Date
DSSAB Location Encampment - Tent	Tent	8	22	31/05/2024
Perry Sound Encampment - Tent	Tent	--	--	21/05/2024
Test - Tent	Tent	--	--	19/01/2024
North Bay - Murphy Encampment - Structure	Structure	14	8	19/01/2024
Fagan Trailer Encampment - Trailer/Vehicle	Trailer/Vehicle	3	5	08/01/2024
Mel's Tent Encampment - Tent	Tent	34	5	08/01/2024
Ottawa Housing - Trailer/Vehicle	Trailer/Vehicle	5	--	05/01/2024
Main St Encamp - Tent	Tent	2	2	05/01/2024
North Bay Structure Camp - Structure	Structure	42	54	05/01/2024
Nick's Encampment - Jan 5, 2024 - Trailer/Vehicle	Trailer/Vehicle	10	10	05/01/2024
Winnipeg Trailer Camp - Trailer/Vehicle	Trailer/Vehicle	19	9	01/12/2023
Toronto Tent Camp - Tent	Tent	12	5	01/12/2023



Homelessness in the District





Transitional Housing

15 Broadway Ave, South River

Transitional Housing Overview

- Our HPP Funding is providing operational dollars for us to operate transitional housing.
- In February, we entered into a tenancy agreement with the LHC to operate transitional housing at our converted duplexes at 15A&B Broadway Ave in South River.
- There are two 1-bedroom units and two 2-bedroom units.
- Participants who are on our BNL will be invited to participate in the program, based on their needs and goals.
- Participants will receive intensive case coordination from staff to a variety of wrap around supports. Supports could include our Mental Health & Addiction Worker, Community Paramedicine, Employment Ontario or other DSSAB services.
- The goal of the program is to support individuals so that they can obtain and maintain safe and stable housing. Our estimated timeframe for participants is 6-8 months (depending on individual circumstances).
- Program is expected to welcome it's first participant late spring/early summer.

Pictures



Pictures



Pictures



Mental Health and Addiction Worker

- Our Investment Plan also maintains our partnership with the WPSHC to provide a Mental Health and Addiction Worker to provide clinical support and enhanced system navigation support to all DSSAB programs
- This is the third year of this partnership



44
Av. Age



24
Clients

206 Client Encounters

Referral Source



Client Gender



Location of Encounter



Referral Out

CMHA 8	RAAM 4	PSFHT 1	Min Attorney General 1	EMS 1
SJB 7			Home & Community Care 3	Legal Aid 3
NPLC 4			The Friends 1	Esprit Place 1
			Monarch Recovery 1	Addiction Tx 4
			Waypoint Centre 1	Housing Stability - VAW 1

MH&A Client Encounter Data Q4

- MH&A Worker typically carries a caseload of between 25-35
- Historically the worker has maintained well over 200 client encounters on a monthly basis
- Referrals and connections are made with a wide range of supports and services

Operational Support for Esprit



- In 2022, Housing Stability began providing Transitional Housing Support for guests at Esprit Family Resource Centre.
- Guests at the shelter are required to be added to our BNL.
- CRWs visit the shelter daily to meet with guests and coordinate with the shelter staff.
- Prior to Esprit's temporary shutdown, both teams were having regular case conferencing meetings to support guests to move from the shelter to safe and stable housing.

Success Story #1

- Senior-living in a tent with severe addiction. Living arrangements had broken down due to this.
- With the support of the CRW and family member, able to make application for residential treatment.
- CRW connected client with the NPLC to address medical component. Referral was also made to Community Paramedicine.
- Client had declined CMHA referral but was able to connect with our Mental Health & Addictions Worker.
- Treatment plan was established for the client to enter the Safe Justice Bed following a supervised detox. The client had decided to detox from his tent, leading to medical complications. CP and our MH&A Worker attended and client was transported to WPSHC.
- Client entered the Safe Justice Bed until their residential treatment admission, where they remain. There is a Fall 2024 discharge where we will resume support to obtain safe and stable housing.

Success Story #2

- Community based referral for senior with many needs including rental arrears, no ID or health card, medically fragile and vulnerable financially. Also dealing with significant mental health and addiction issues.
- CRW was able to assist client to get ID, deal with compromised bank accounts, set up a rental repayment agreement and make a referral to CMHA.
- The CRW and our MH&A worker began working with the WPSHC to address his medical needs.
- The client was facing eviction as the cleanliness of his place began to deteriorate to extreme levels as well as other self-care concerns.
- The team increased home visits and secured Community Paramedicine visits on a regular basis. A referral was made to Home and Community Care as well.
- The case has required much coordination with a variety of partners involved including the landlord, WPSHC, MCERT, the NPLC's, Fire Department, RAAM, Community Support Services and Community Paramedicine.
- After a recent hospital admission, the client has been deemed suitable for LTC, which is the best path considering the level of need.

Thank you

Jeff Degagne

Director of Income Support & Stability

District of Parry Sound



Social Services
Administration Board

Report #: 8.3
Subject: Child Care Service Management Directed Growth Update
To: Board Members
Presented By: Pam Nelson, Director of Housing and Child Care Service Management
Prepared By: Pam Nelson, Director of Housing and Child Care Service Management
Date: June 13, 2024

Recommendation

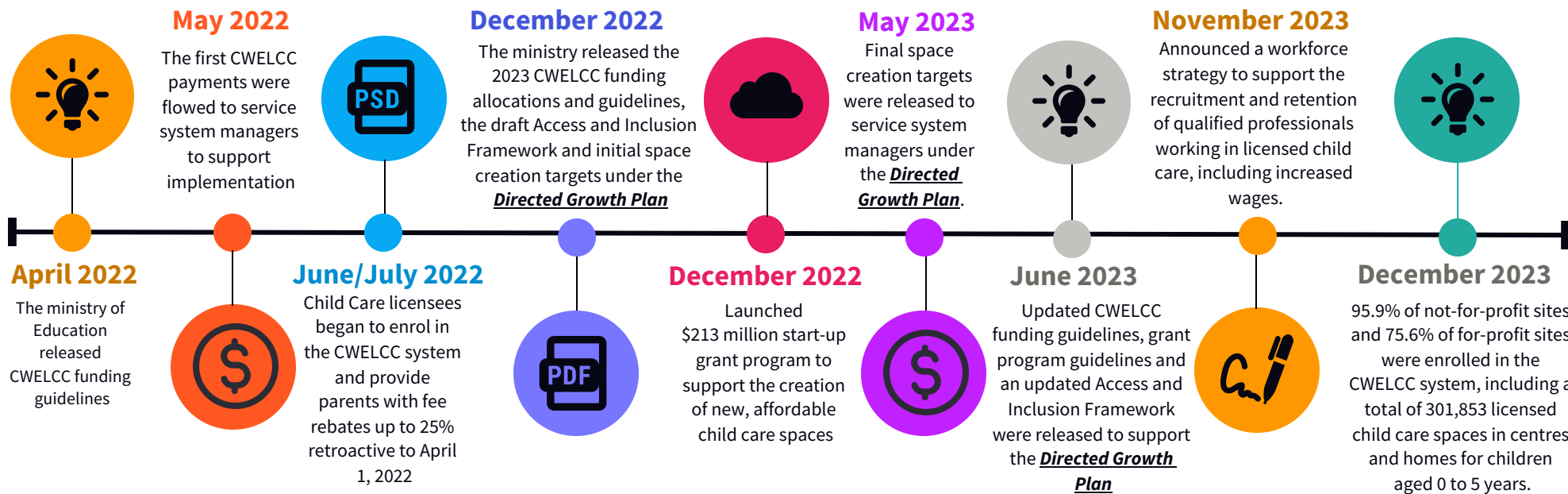
THAT the board receives the attached Child Care Directed Growth Update for information.

Report:

Attached is an update on the Canada Wide Early Learning Child Care program & Directed Growth Plan Implementation for 2024. The update highlights the implementation of the program and achievements to date.

CWELCC & Directed Growth Plan Implementation

The following illustrates the history of Ontario's implementation of the Canada-Wide Early Learning & Child Care (CWELCC) system:



Under the CWELCC system, Ontario will support the creation of 86,000 new licensed child care spaces by December 2026

As of March 31, 2019 there were 276,259 licensed child care spaces for children aged 0-5 in operation in Ontario.

This is the baseline on which Ontario's 86,000 new space commitment is based.

Since that time, some 33,000 new affordable child care spaces have been licensed.



This leaves 53,000 new spaces to be created by 2026

CWELCC & Directed Growth Plan Implementation

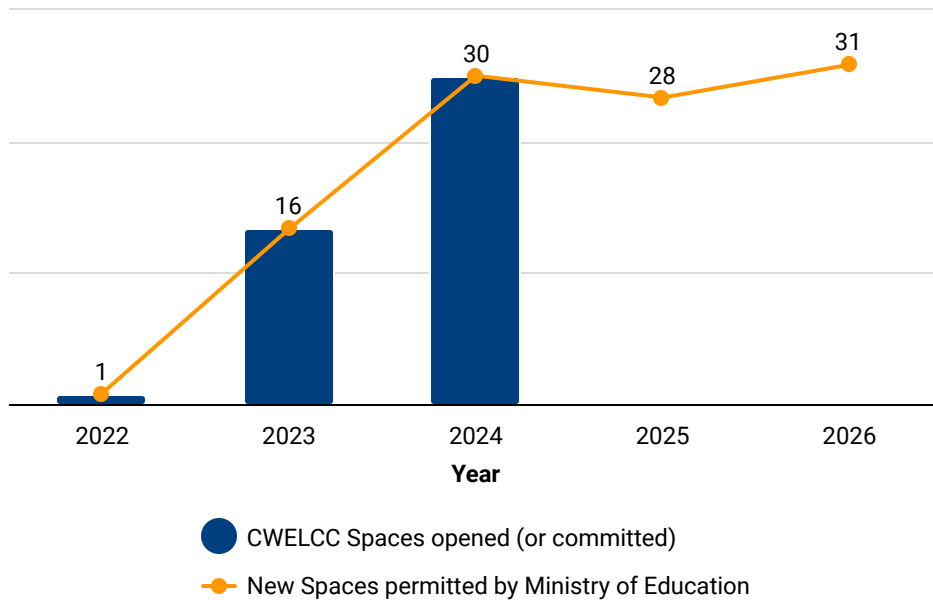
Locally - 131 Spaces have been allocated to the District of Parry Sound



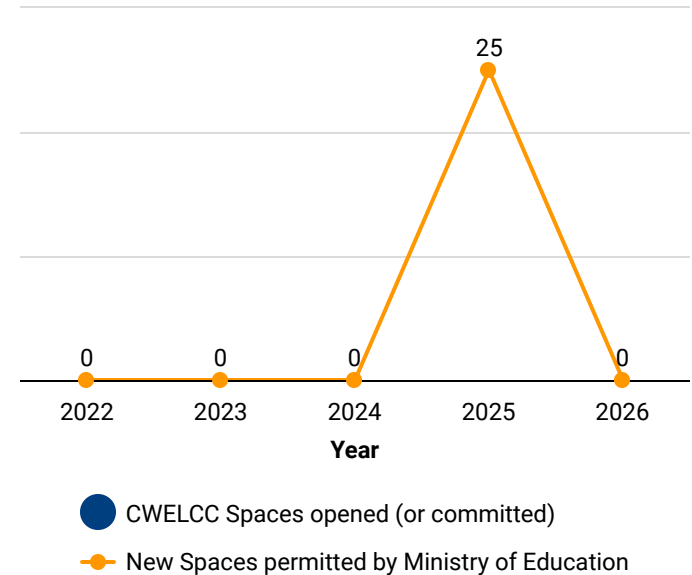
CWELCC Five Year Space Allocation - Targets

The Regional Allocation model incorporates demographics, socio economic indicators, and existing licensed child care capacity. After allotting each municipality a Base Allocation of 1.5% of its existing space allocation, spaces were assigned in order to reach an access rate of 36.9% (i.e. children for whom a child care space is available).

Community-Based Spaces



School-Based Spaces



Locally, the DSSAB has opened, approved and/or committed the maximum number of new spaces permitted annually by the Directed Growth Plan for the last 3 years.

25 school spaces have been allocated to the YMCA program to be opened at the newly renovated high school in Parry Sound.

Report #: 8.4
Subject: 66 Church Street Elevator Repair
To: Board Members
Presented By: Shannon Johnson, CFO
Prepared By: Sharon Davis, Director, Housing Operations
Date: June 13, 2024

Resolution:

THAT the Board direct staff to approve the required emergency elevator base repairs and include option 1 to replace the flooring within the cab, for the elevator located at 66 Church Street, Parry Sound, in the amount of \$94,780.00 plus HST.

Report:

The facility at 66 Church Street, Parry Sound, is a 2 storey, 20-unit apartment complex and the elevator system is original to the date of construction in 1979, with some modernization work completed in 1989.

The Building Condition Assessments (BCAs) that were completed in 2023, instructed for a technical review of the elevator system to be completed in 2024 to determine the condition life expectancy of the elevator at 66 Church Street. The BCA assessment indicated that the elevator would require repairs valued at \$87,500 plus HST in the 2028 capital budget year.

Unfortunately, due to poor installation initially, and years of “band aid work”, the elevator now requires a complete replacement, and has become rendered unsafe/unusable. There are no tenants on upper floors utilizing a wheelchair; however, we do have tenants with mobility issues, and significant health concerns.

As outlined under the Accessibility for Ontarians with Disabilities Act (AODA), organizations are required to take all necessary actions to prevent and remove barriers for people with disabilities and to provide safe and accessible options. To be compliant with the AODA and provide a safe mechanism for our tenants, as well as the installation timing for the elevator, this is considered an emergency and must be repaired as soon as possible.

Housing Operations staff have attempted to contact three organizations to obtain three competitive quotes for the repair of the elevator. Unfortunately, due to the emergency timing of the repair, two of the companies were unable to conduct a complete assessment of the facility and the repairs that are required to submit a project quote.

Financials:

Elevator One Inc. has serviced the elevator for the last twenty years and is very familiar with the architecture of the building and the model of the elevator and has submitted a base price of \$88,490.00 plus HST along with three additional options that will address the needed repair, and replacement of various components on the elevator.

- **Base Price of \$88,490.00 plus HST**
 - Supply and install one (1) new non-proprietary elevator controller.
 - Supply and install one (1) new door operator and a light ray door re-opening unit for detecting obstructions in the doorway without hitting them (3D Electronic Detector as per latest 2019 code)
 - Supply and install surface mounted hall call stations at each level, located at a height suitable for disabled persons.
 - Supply and install new LED type digital car and hall position indicators.
 - Supply and install new travel cables between controller and elevator car.
 - Provide all necessary submissions to the enforcing authority including engineering and inspection fees. Assist Inspector in inspection and re-commissioning of the elevator.

- **Option 1: Base Price plus \$6,290.00 plus HST for replacement of flooring within cab**

- **Option 2: Base Price plus \$32,670 plus HST for new pumping unit/door locks**

- **Option 3: Base Price plus \$27,090.00 plus HST for elevator cab upgrade**

Recommendation:

After verbal discussions and follow up emails with Elevator One Inc., staff recommend that the Board approve the scope of work under the base price repairs of \$88,490.00 plus HST and include option 1 to replace the flooring within the cab for an additional \$6,290.00 plus HST, for a total replacement cost of \$94,780.00 plus HST.

After consultation with the DSSAB's CFO, there is approximately \$100,000 in 2024 capital budget cost savings that have been realized from 2024 approved capital budget projects that have been completed and/or have alternatives for the project scope of work. This capital cost savings will be utilized to fund the 2024 elevator repairs at 66 Church Street.

Option 2 along with Option 3 will be monitored by Housing Operations and Elevator One Inc. and may be included in the 2025 Draft Capital Budget for Board approval.

10.1

West Parry Sound OPP domestic violence stats – April 2024

Non-criminal domestic investigations: 14

Criminal domestic investigations: 7

Total domestic investigations: 21

Total charges laid: 15

Criminal Charges include:

- Assault
- Mischief
- Breach of Recognizance
- Fail to comply with Probation
- Fail to comply with Undertaking
- Possession of Schedule 1 drug

May 27, 2024

RE: Letter of support for the continuation of the MCRT Program in West Parry Sound

To whom it may concern,

The District of Parry Sound Social Services Administration Board (DSSAB) would like to express our support for the application submitted by the West Parry Sound OPP Detachment for funding to continue with the Mobile Crisis Response Team (MCRT) Program in our District. This application is aligned with the DSSAB's mission to foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.

As the designated Service Manager for the District of Parry Sound, we administer the Ontario Works & Homelessness Prevention Programs, act as the district's Housing and Child Care Service Manager, operate a Violence Against Women's Shelter and offer outreach services for women and children who have experienced domestic violence.

As per our 2021 homelessness enumeration, 54% of respondents identified having a mental health issue. Recently, 294 (44%) of our Ontario Works clients self-reported a mental health and addictions issue, which we know are barriers to life stabilization, obtaining employment and maintaining housing.

Over the years, we have worked very hard to foster strong partnerships with our local law enforcement and mental health care providers, such as the OPP and the Canadian Mental Health Association. To have these two partners working together to improve the level of care provided to those in need, is tremendously beneficial for those we serve.

For these reasons, we strongly urge you to approve the application by our local OPP detachment in West Parry Sound, and to allocate the necessary resources to enable the MCRT program to continue serve marginalized communities and our communities most vulnerable.

Sincerely,



Rick Zanussi, Chair
District of Parry Sound Social Services Administration Board

10.3

Nipissing Parry Sound Overdose Incident Report

This report will be updated and sent weekly, every Monday, to inform community organizations and first responders of overdoses and/or negative drug reactions within our community.

	Overdoses or Negative Reactions Reported	Deaths Reported	Date	Number of Times 911 Called	Location	Substances Involved
Week 2: May 27 th to June 2 nd , 2024	6	0	May 14 th , 2024 May 17 th , 2024 May 18 th , 2024 May 23 rd , 2024 June 1 st , 2024 June 2 nd , 2024	6	Carling Machar North Bay On Reserve (Name Suppressed) Sundridge West Nipissing	Fentanyl (4) Polypharmacy (2)
Week 1: May 20 th to May 26 th , 2024	2	0	May 20 th , 2024 May 23 rd , 2024	2	North Bay (2)	Fentanyl (2)
Week 52: May 13 th to May 19 th , 2024	2	0	May 15 th , 2024 May 16 th , 2024	2	North Bay (2)	Fentanyl Unknown Opioid
Week 51: May 6 th to May 12 th , 2024	5	0	May 6 th , 2024 May 7 th , 2024 May 11 th , 2024 (2) May 12 th , 2024	5	North Bay (2) Parry Sound (2) Strong	Fentanyl (2) Non-Opioid Pharmaceuticals Polypharmacy Prescription Opioids Unknown Opioid (2)

Week 50: April 29th to May 5th, 2024	2	0	April 30 th , 2024 May 2 nd , 2024	2	North Bay Parry Sound	Fentanyl (2)
Week 49: April 22nd to April 28th, 2024	11	0	April 16 th , 2024 (3) April 20 th , 2024 April 21 st , 2024 April 22 nd , 2024 April 23 rd , 2024 April 24 th , 2024 (3) April 25 th , 2024	11	Magnetawan North Bay (9) West Nipissing	Cocaine Crystal Meth Fentanyl (6) Non-opioid pharmaceutical Unknown Opioid (2)
Week 48: April 15th to April 21st, 2024	3	0	April 15 th , 2024 April 17 th , 2024 April 18 th , 2024	3	Burk's Falls North Bay Parry Sound	Crack Fentanyl (2) Non-opioid pharmaceutical
Week 47: April 8th to April 14th, 2024	3	1	April 8 th , 2024 April 13 th , 2024 April 14 th , 2024	3	Chisholm North Bay On Reserve (Name Suppressed)	Don't Know Non-opioid pharmaceutical Unknown Opioid
Week 46: April 1st to April 7th, 2024	8	1	April 2 nd , 2024 (4) April 4 th , 2024 (2) April 7 th , 2024 (2)	8	North Bay (5) Parry sound (3)	Cocaine (2) Don't Know Fentanyl (2) Heroin Unknown Opioid (2)
Week 45: March 25th to	4	0	March 26 th , 2024 March 28 th , 2024 (2) March 29 th , 2024	4	North Bay (4)	Fentanyl (3) Unknown Opioid

March 31st,
2024

Week 44: March 18 th to March 24 th , 2024	4	1	March 11 th , 2024 March 20 th , 2024 March 21 st , 2024 March 24 th , 2024	4	Chisholm North Bay (3)	Cocaine Fentanyl (2) Unknown Opioid
Week 43: March 11 th to March 17 th , 2024	5	0	March 11 th , 2024 March 12 th , 2024 (3) March 14 th , 2024	5	Burk's Falls North Bay (3) West Nipissing	Benzodiazepines Fentanyl (2) Polypharmacy Unknown Opioid (2)
Week 42: March 4 th to March 10 th , 2024	0	0	N/A	N/A	N/A	N/A
Week 41: February 26 th to March 3 rd , 2024	1	0	March 3 rd	1	North Bay	Fentanyl
Week 40: February 19 th to February 25 th , 2024	5	0	February 21 st , 2024 (2) February 24 th , 2024 (2) February 25 th , 2024	5	Burk's Falls North Bay (4)	Don't Know Fentanyl (4)
	3	0		3		

Week 39: February 12 th to February 18 th , 2024			February 12 th , 2024 February 16 th , 2024 February 17 th , 2024		Burk's Falls North Bay The Archipelago	Alcohol (2) Fentanyl Prescription Opioids
Week 38: February 5 th to February 11 th , 2024	9	2	February 5 th , 2024 (2) February 6 th , 2024 February 7 th , 2024 (3) February 8 th , 2024 February 10 th , 2024 (2)	9	East Ferris North Bay (6) South River West Nipissing	Fentanyl (6) Unknown Opioid (3)
Week 37: January 29 th to February 4 th , 2024	6	0	January 29 th , 2024 (2) February 1 st , 2024 (3) February 2 nd , 2024	6	Mattawa North Bay (3) Sundridge Whitestone	Don't Know Fentanyl (2) Polypharmacy Purple Heroin/Purp Unknown Opioid
Week 36: January 22 nd to January 28 th , 2024	3	0	January 24 th , 2024 January 25 th , 2024 (2)	3	North Bay Parry Sound South River	Alcohol Amphetamines Fentanyl (2) Non-opioid pharmaceutical
Week 35: January 15 th to January 21 st , 2024	5	0	January 3 rd , 2024 January 15 th , 2024 (2) January 16 th , 2024 January 21 st , 2024	5	North Bay (4) Parry Sound	Crack Fentanyl (2) Marijuana/Cannabis Unknown Opioid (2)
Week 34: January 8 th to	2	0	January 3 rd , 2024 January 13 th , 2024	1	North Bay Parry Sound	Cocaine (2) Unknown Opioid (2)

MONTHLY JOBS REPORT

APRIL 2024

The Labour Market Group
Guiding partners to workforce solutions.

NIPISSING DISTRICT

There were 501 job postings recorded for Nipissing District in the month of April. This figure represents the first month in over a year where the year-over-year figure increased; +2.7% (+13), with the April 2023 seeing 488 recorded job postings. With regards to the month-over-month change the April total was nearly identical; +1% (+5), to the March total of 496 recorded job postings. 268 Unique employers posted jobs in April; a slight decrease of -4.6% (-13) from the April 2023 figure of 281 unique employers.



OF THE 501 JOB POSTINGS



100%
Collected from online sources.



0.4%
(2) Requiring a bilingual individual.

24.2%
(121) Criminal Record Check



For postings that listed an annual salary.



\$76,659.09/year
AVERAGE



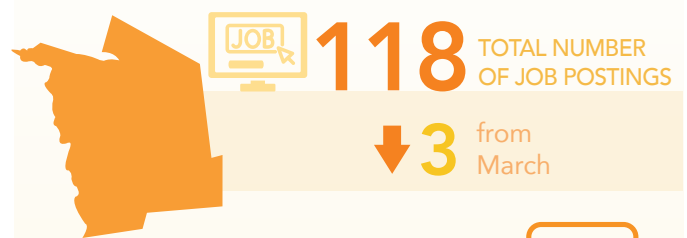
\$26.40
HOURLY WAGE

The average hourly wage in April for those postings which listed one.

Of the 162 postings which listed an hourly wage 0.0% (0) were listed at the provincial minimum wage of \$16.55/hour.

PARRY SOUND DISTRICT

There were 118 job postings recorded for the Parry Sound District in the month of April. This figure represents a slight decrease; -2.5% (-3) from the previous month's figure of 121. More notably there was a very large; -29.8% (-50) from the April 2023 figure of 168 job postings. 74 Unique employers posted jobs in April; a slight decrease; -5.1% (-4) from the previous month's figure of 78, but well below; -26% (-26) the April 2023 figure of 100 unique employers recorded.



OF THE 118 JOB POSTINGS



100%
Collected from online sources.



0.0%
(0) Requiring a bilingual individual.

20.3%
(24) Criminal Record Check



For postings that listed an annual salary.



\$83,133.33/year
AVERAGE



\$30.44
HOURLY WAGE

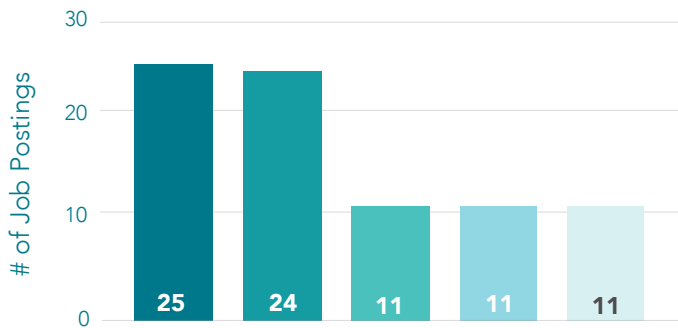
The average hourly wage in April for those postings which listed one.

Of the 56 postings which listed an hourly wage 0.0% (0) were listed at the provincial minimum wage of \$16.55/hour.

* North American Industry Classification System (NAICS) is the system utilized by the governments of Canada, United States and Mexico in order to classify companies based on their primary functions/objectives.

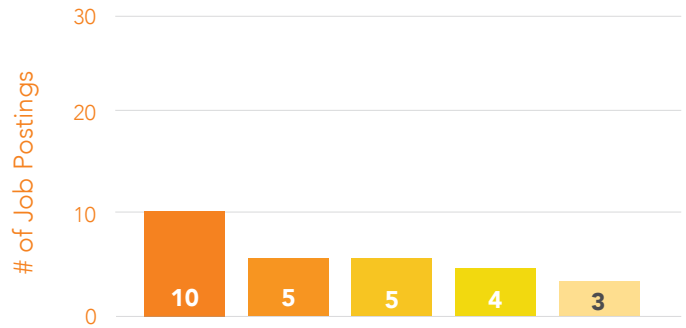
TOP 5 EMPLOYERS POSTING JOBS

- Near North District School Board
- North Bay Regional Health Centre
- Conseil scolaire public du Nord-Est de l'Ontario
- Ed Seguin & Sons Trucking and Paving
- Ontario Northland



TOP 5 EMPLOYERS POSTING JOBS

- West Parry Sound Health Centre
- Near North District School Board
- Sobeys - Parry Sound
- District of Parry Sound Social Services Administration Board
- 3 Tied with 3



TOP 5 INDUSTRIES HIRING (NAICS)

1 **20.8%** of all job postings

Health Care & Social Assistance (NAIC 62)



Top 5 Positions

- 13** Social Service Worker / Case Manager
- 10** Registered Practical Nurse
- 7** Administrative Assistant / Receptionist
- 7** Medical Clerk / Secretary
- 5** Registered Nurse


- 2** 14.4% : Retail Trade (NAIC 44-45)
- 3** 12.8% : Educational Services (NAIC 61)
- 4** 7.6% : Construction (NAICS 23)
- 5** 7.4% : Transportation & Warehousing (NAICS 48-49)

The Health Care and Social Assistance (NAICS-62) industry saw the greatest number of job postings in April with 20.8% (104) of the overall share each amongst all major industry classifications. This industry saw largest month-over-month decrease in job posting representation with a -4% decrease from March. The largest month over month increase occurred within the Other Services (NAICS-81) with a slight +2.2% increase to represent 4.8% (24) of the April job postings.

TOP 5 INDUSTRIES HIRING (NAICS)

1 **27.1%** of all job postings

Health Care & Social Assistance (NAIC 62)



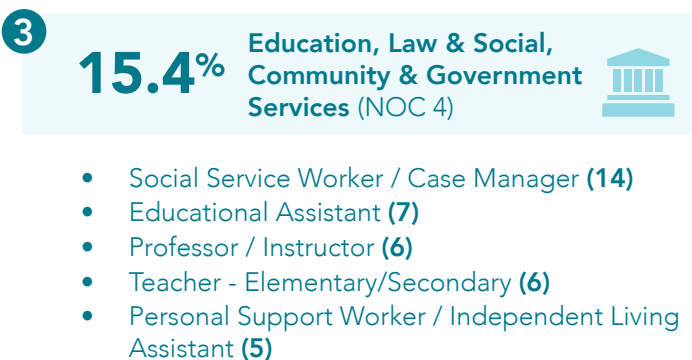
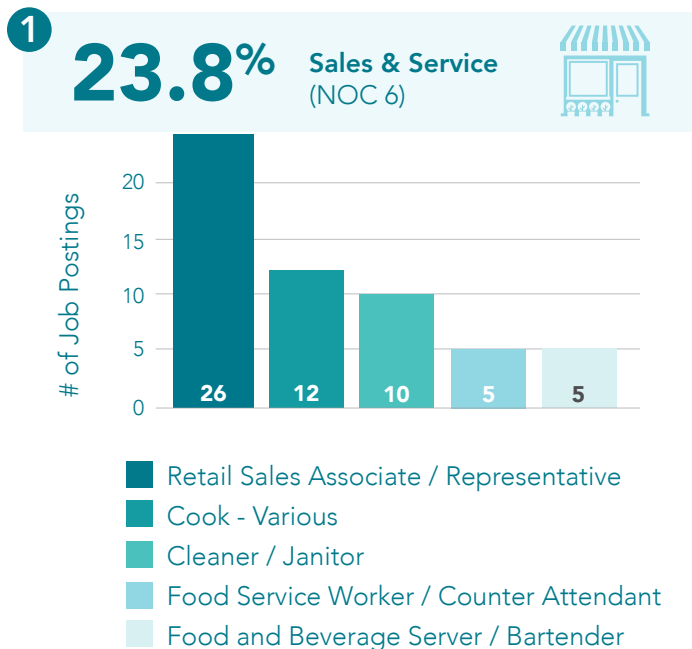
Top 5 Positions

- 6** Registered Nurse
- 4** Social Service Worker
- 3** Dental Assistant / Hygienist
- 2** Cleaner / Housekeeper
- 2** 2 others tied with

- 2** 14.4% : Retail Trade (NAICS 44-45)
- 3** 14.4% : Accommodation & Food Services (NAICS 72)
- 4** 11% : Construction (NAICS 23)
- 5** 7.6% : Manufacturing (NAICS 31-33)

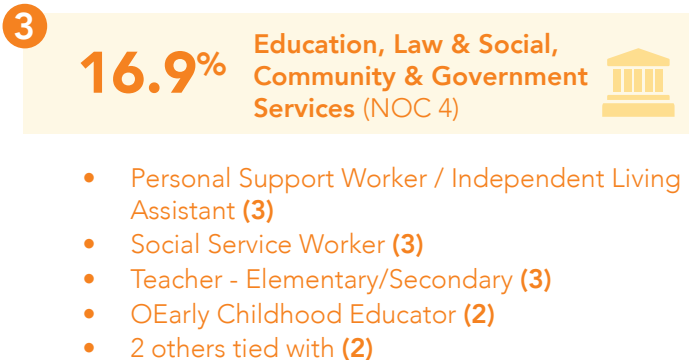
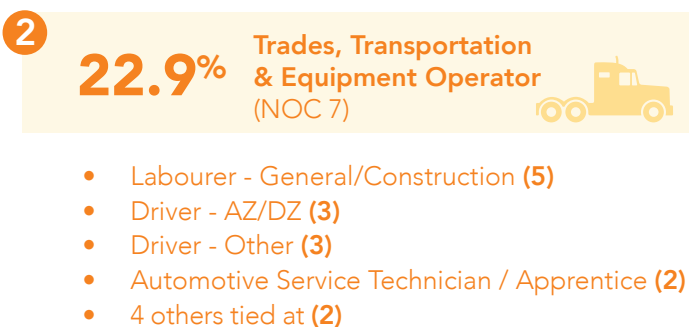
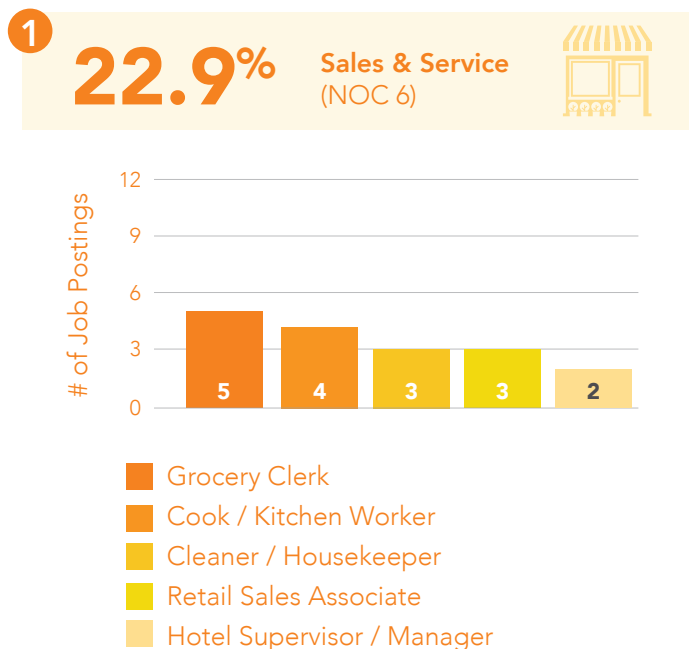
The Health Care and Social Assistance (NAICS-62) industry saw the greatest number of job postings in April with 27.1% (32) of the overall share amongst all major industry classification. The largest month-over-month increase of +6.9% was seen in the Construction (NAICS-23) industry; accounting for 11% of the April job postings. The largest month-over-month decrease of -6.6% occurred within the Public Administration (NAICS-91) industry which accounted for 1.7% (2) of the job postings this month.

TOP 3 OCCUPATIONAL CATEGORIES (NOC)



Sales and Service (NOC-6) based occupations made up the largest portion of job postings with 23.8% (119) of all postings in April when compared to the major occupational classifications. The largest month-over-month increase of +2.8% occurred for Trades, Transportation and Equipment Operators (NOC-7) based occupations which accounted for 20% (100) of the April postings. The largest month-over-month decrease of -2.7% was seen for Health (NOC-3) based occupations which accounted for 8.8% (44) of the job postings in this month.

TOP 3 OCCUPATIONAL CATEGORIES (NOC)

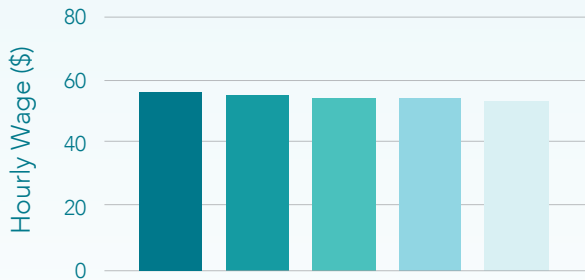


Both Sales and Service (NOC-6) and Trades, Transportation and Equipment Operator (NOC-7) based occupations represented the largest number of job postings in April with 22.9% (27) of all postings when compared to the major occupational classifications. Trades, Transportation and Equipment Operator based occupations saw the largest month-over-month increase of +13% while Sales and Service occupations saw the largest month-over-month decrease in job posting share of -12.7%.

TOP 5 HOURLY WAGE VACANCIES



\$56.00 Registered Nurse
@ West Nipissing General Hospital

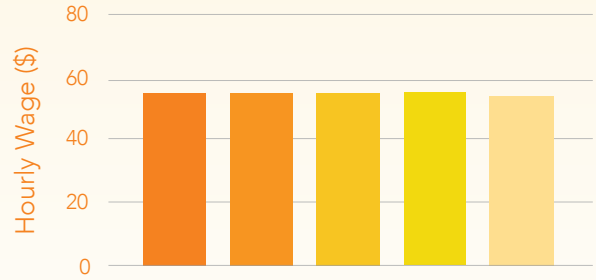


- \$55.90** Speech Language Pathologist
@ Near North District School Board
- \$54.80** Manager - IT and Decision Support
@ Canadian Mental Health Association - North Bay and Area
- \$54.66** Senior Manager - Planning and Water Resources
@ North Bay-Mattawa Conservation Authority
- \$53.51** Manager of Finance
@ Hands TheFamilyHelpNetwork.ca - North Bay

TOP 5 HOURLY WAGE VACANCIES



\$56.00 Registered Nurse
@ West Parry Sound Health Centre



- \$56.00** Registered Nurse - Emergency Department/Intensive Care Unit
@ West Parry Sound Health Centre
- \$56.00** Registered Nurse - Obstetrics/Palliative Care
@ West Parry Sound Health Centre
- \$56.00** Registered Nurse - Acute Care
@ West Parry Sound Health Centre
- \$54.77** Occupational Therapist - Rehabilitation Department
@ West Parry Sound Health Centre

TOP 3 ANNUAL SALARY VACANCIES

\$144,000
Biomedical Technologist
@ North Bay Regional Health Centre

\$121,000
Medical Radiation Technologist
@ North Bay Regional Health Centre

\$120,000
Controller
@ G&P Welding and Ironworks



Lowest Annual Salary **\$37,000**
Warehouse Clerk
@ Bumper to Bumper - H.E. Brown

TOP ANNUAL SALARY VACANCY

\$130,000
Prevention Services Supervisor
@ Niijaansinaanik Child and Family Services - Parry Sound Area

\$110,000
Automotive Service Technician
@ Bourgeois Ford North

\$109,000
Manager of Operations
@ Municipality of Powassan



Lowest Annual Salary **\$46,000**
Grocery Clerk - Meat
@ Sobeys - Parry Sound

The average hourly wage in April for those postings which listed (32.3%) an hourly wage was \$26.40/hour. This is a notable increase; +8.1% (+\$1.97/hour), from the current 12-month average of \$24.43/hour. Of the 162 postings which listed an hourly wage 0.0% (0) were listed at the provincial minimum wage of \$16.55/hour. For postings that listed an annual salary the average was \$76,659.09/year. This is slightly higher; +6.8% (+\$4,912.86/year), than the current 12-month average of \$71,746.23/year.

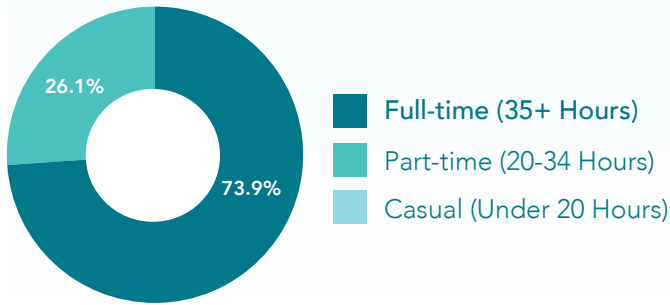
The average hourly wage in April for those postings which listed (47.5%) an hourly wage was \$30.44/hour. This figure is significantly above; +23.7% (+\$5.84/hour), the current 12-month average of \$24.60/hour. Of the 56 postings which listed an hourly wage 0.0% (0) were listed at the provincial minimum wage of \$16.55/hour. The average annual salary listed in the month of April was \$83,133.33; significantly above; +29.7% (+\$19,047.14/year), the current 12-month average annual salary of \$64,086.19/year.

FULL-TIME / PART-TIME BREAKDOWN

73.9% of listings in April

↓ **7.6%**
from March

73.9% (370) of the listings in April indicated that the employment offered would be classified as full-time. This figure represents a notable decrease; -7.6%, from the previous month when 81.5% of the job postings were classified as full-time.



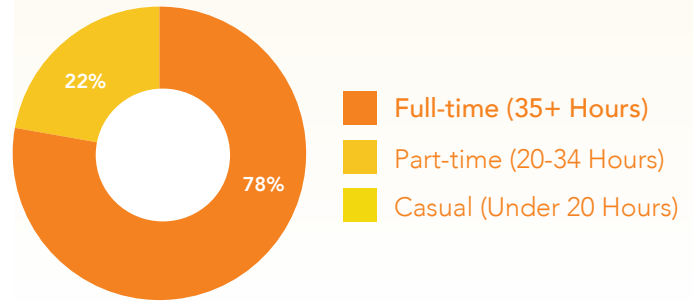
501 Postings listed hours offered (100%)

FULL-TIME / PART-TIME BREAKDOWN

78% of listings in April

↑ **1.1%**
from March

78% (92) of the listings in April indicated that the employment offered would be classified as full-time. This figure is a slight increase; +1.1%, from the previous month where 76.9% of the job postings were classified as full-time.



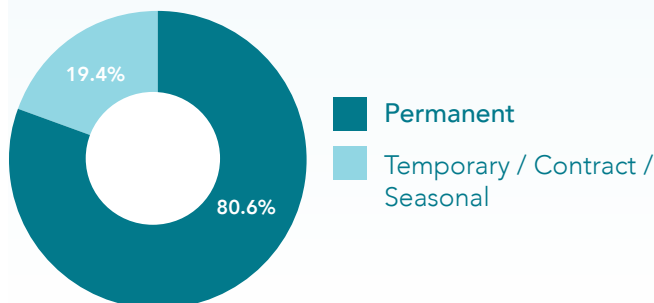
118 Postings listed hours offered (100%)

TERM OF EMPLOYMENT

80.6% of listings in April

↓ **3.4%**
from March

80.6% (404) of the listings in April stated that the opportunity in question would be permanent. This is a slight decrease; -3.4%, from the previous month's figure of 84%.



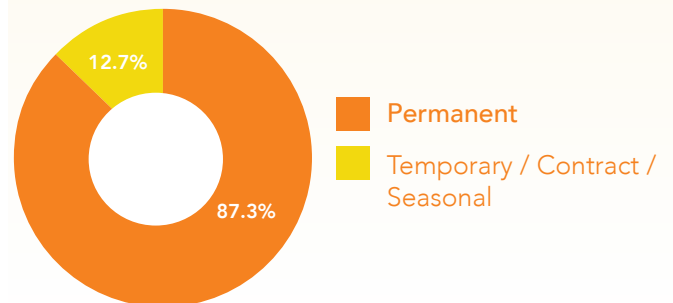
501 Postings listed hours offered (100%)

TERM OF EMPLOYMENT

87.3% of listings in April

↑ **3%**
from March

87.3% (103) of the listings in April stated that the opportunity in question would be permanent. This is a slight increase; +3%, from the previous month's figure of 84.3%.



118 Postings listed hours offered (100%)

ALL EMPLOYERS WITH POSTINGS IN MONTH



NIPISSING DISTRICT

401 Auto - North Bay Chrysler
A La Cantina
Ableton Electrical Services
Actlabs
Airport Animal Hospital
Alex McKillop Tax Ltd.
American Eagle Outfitters
AR Mechanical
Ardene
Arrowhead Gas Bar
Baker Tilly
Bay City Animal Hospital
Bay Roofing and Exteriors Ltd.
Bay Truck Stop Family Restaurant
Bay Vision Care
Bear Den Contracting Inc.
Bentley & Co Ltd
Bento Sushi North Bay
Best Western North Bay Hotel
& Conference Centre
Black & McDonald Limited
Blackfly Lures
Blanchfield Roofing Co. Ltd.
Blue Sky Animal Hospital
Bradwick Property Management
Brandt Industries
BrokerLink - Parry Sound
Bumper to Bumper - H.E. Brown
CAA North & East Ontario
Canada Post - North Bay
Canadian Addiction Treatment Pharmacy
Canadian Bearings Ltd.
Canadian Forces Morale and Welfare Services
Canadian Mental Health Association
- North Bay and Area
Canadian Tire - North Bay
Canadore College - College Drive
Canadore College - Commerce Court
CannAmm
Canpar express
Capitol Centre
CarePartners
Carter's(OshKosh
Cascades Casino
Casey's Grill Bar
Casselholme Home for the Aged
Cementation Canada
Centennial Contracting Ltd.
Central Welding & Iron Works
Chatters Limited Partnership
Churchill's
Columbia Forest Products Ltd
Community Counselling Centre of Nipissing
Community Living North Bay
Conseil Scolaire Catholique Franco-Nord
Conseil scolaire public du Nord-Est de l'Ontario
Consolidated Homes Ltd
Crisis Centre North Bay
CTS Canadian Career College
Culligan Springs Ltd
Dairy Queen - Lakeshore Drive
Dash Outdoor Inc.
Dawson Dental - North Bay
Dentistry on Airport
Designed Roofing Inc, Essential Exteriors
& Northland Glass & Metal
Di-Corp
Dionne Quints Heritage Board Inc.
District of Nipissing Social Services
Administration Board
Dr L Waja
Draper's Catering
Dyno Nobel
Eastview Construction
Ed Seguin & Sons Trucking and Paving
Englobe Corp.
Enterprise Holdings
Enterprise Rentacar
Executive Aviation

exp Global Inc.
Express Parcel
Fastenal
FDM4
FedEx Express Canada
Fifty's Diner
First Student / First Transit
First Transit Canada
G&P Welding and Ironworks
GardaWorld
Garderie Soleil
Gincor Wex
Griffin Jewellery Designs
Guy's Tire Sales Inc
Hampton Inn by Hilton North Bay
Hands TheFamilyHelpNetwork.ca
- North Bay
Happy Life
HEADS UP PSYCHOTHERAPY
Home Instead Senior Care
Homewood Suites by Hilton North Bay
Hopper Buick GMC
Ice Follies Biennial Festival
Independent Tire Service
Intelcom Express
Jackman Flower Shop Limited
Jazz Aviation LP
Kal Tire
Karis Disability Services (formerly
Christian Horizons)
Kia North Bay
King's Roofing North Bay
Kohltech Windows & Entrance Systems
KPMG LLP
Larrek Investigations
LCBO - Algonquin Avenue
LCBO - Worthington Street
Levante Living - Barclay House
Lewis Motor Sales Inc
Liberty Tax
LifeLabs
Long & McQuade
Lucenti Orlando Professional Corporation
M & G Fencing Inc
Manitoulin Group of Companies
Marina Point Village
Marshall Park Pharmasave
Martin Roy Transport / MRT
McDonald's (North Bay)
McDougall Energy Inc.
McDougall Transportation a Division
of McDougall Energy Inc.
McIntosh Perry
McKeown Dental
Metal Fab Ltd.
Metis Nation of Ontario
Metro - North Bay
Michaels
Miller Paving
Ministry of the Attorney General
Ministry of the Solicitor General
Moores
Mosquito Busters Inc.
Motion Industries
Mr Seamless Eavestrouging Ltd
Municipality of West Nipissing
My Mellow Vape Shop North Bay
MyCar
Nature and You Day Camp
Near North District School Board
Near North Palliative Care Network
(Nipissing-Parry Sound)
Neddy's North Bay Hyundai
Nijjaansinaanik Child and Family Services
- North Bay
Nipissing Serenity Hospice
Nipissing Transition House
Nipissing University
Nipissing-Parry Sound Catholic
District School Board
Nordic Minestee Technologies Inc.

North Bay Computer Services Inc.
North Bay Dermatology
North Bay Guardian Pharmacy
North Bay Humane Society
North Bay Jack Garland Airport
North Bay Machining Centre Inc.
North Bay Mazda
North Bay Museum
North Bay Parry Sound District Health Unit
North Bay Police Service
North Bay Powder Coating
North Bay Regional Health Centre
North Bay-Mattawa Conservation Authority
North Care Dental
Northern Heights Aviation Inc.
Northern Honda
Northern RV
Northwood Window and Door Centre
Nutrition Club Canada
Ontario Aboriginal Housing Services
Ontario Northland
Ontario Public Service
Osprey Commercial Cleaning
Outstanding Services
Oxford Learning Centres, Inc.
Paramed Home Health Care
Partner's Billiards and Bowling
Pavao Contracting Inc
Perimeter Aviation
Perron's Freshmart
Pet Valu Canada Inc.
PHARA
Pharmacie Nipissing Pharmacy
Pilot Diamond Tools Ltd.
Professional Respiratory Home Care
Service Corp. / ProResp
Ramada Pinewood Park Hotel and Resort
Recipe Unlimited Corporation - Montana's
Recipe Unlimited Corporation - Swiss Chalet
Redpath
Redpath Mining Contractors and Engineers
Regal Overhead Doors / Maintenance
Reitmans Lte/ltd
Reliable Cleaning Services
Reliance Home Comfort
Remissio Massage Therapy
and Wellness Center
Responsible Gambling Council
Riv Chip Stand
Robert Landscaping
Roots Canada
Royal Bank of Canada - Sturgeon Falls
Royal LePage North Bay Real Estate
Services, Brokerage
SafeSight Exploration Inc.
Savage Equipment Leasing Inc.
Scotiabank - North Bay
Sephora Canada
Sienna Living - North Bay
Sienna Senior Living
Simcoe Building Centre
Softmoc
Springer Animal Hospital
Stantec
Staples Canada
Starbucks - North Bay
Stock Transportation
Sturgeon Falls Brush and Contracting Ltd
Sturgeon Falls Chrysler / New Liskeard
Chrysler
Sturgeon Falls IDA
Sullys Auto Spa
Superior Propane
Swiss Chalet
Syl's Neighbourhood Kitchen
Talize
Talon Shields Ltd.
Tank Traders
The Beer Store - Sturgeon Falls
The Block Public House
The Boat Doctors

The Boat North Bay
The Body Sculptors
The Children's Aid Society of the
District of Nipissing and Parry Sound
The Corporation of the City of North Bay
The Home Depot - North Bay
The Lindsay Weld Centre for Children
The Skyline Group of Companies
The Submarine Place
Tint co
Titanium Transportation Group Inc.
Tokyo Smoke
Total Alignment Truck and Auto
Touch Animal Rehabilitation
Trans Canada Safety
TREMBLAY LAW GROUP PC
True North Chevrolet Cadillac Ltd / Fix Auto
North Bay
Tulloch Engineering
Tutor Match
Twiggs - Fraser St.
Underground Solutions
Union of Ontario Indians
Vest Security Services Inc.
Victoria Order Of Nurses
Victorian Order of Nurses / VON
Vida Salon
Vista Radio Ltd
Volkswagen North Bay
VON Canada (Ontario)
Voyageur Aviation Corp
Wacky Wings
Wedesi India Mart Northbay
Weed Man North Bay
West Nipissing Family Health Team
West Nipissing General Hospital
Westburne
Wine Rack - Metro
Wine Rack - Your Independent Grocer
Winmar Property Restoration
Workplace Safety and Insurance Board (WSIB)
YMCA of Northeastern Ontario
Zedd Customer Solutions



PARRY SOUND DISTRICT

Adams Bros. Construction
Almaguin Forest Products
Almex Group
Best Value Inn & Suites
Best Western Plus Parry Sound
Bourgeois Ford North
Burger King - Parry Sound
Burk's Falls Family Health Team
Burks Falls Kwik way
Callander Animal Hospital
Campbell Painting
Canada Post - Callander
Canadian Mental Health Association
Canadian Mental Health Association -
Muskoka Parry Sound Branch
Clear Springs Golf Course
Conseil scolaire public du Nord-Est de
l'Ontario
Country Haven Acres Residential Services Inc
CSN Buchans
Di Salvo's Bella Cucina and Family Style Meals
District of Parry Sound Social Services
Administration Board
Dr. M. Khojasteh Dentistry Professional
Corporation
Edgewater Park Lodge
Foodland
Gardens of Parry Sound Retirement
Residence
Gomoll Timber Mart
Grand Tappattoo Resort

Hall Construction Inc
Hall Construction Inc.
Hands TheFamilyHelpNetwork.ca
- Parry Sound
Integrated Solutions
J & J Equipment Repair Inc
Kawartha Credit Union
- Burk's Falls
Lakeland Contracting
Lakeland Long Term Care
Services Corporation
Lakeside Cottage Care
Lifemark Health Group
Lion Guard Corporation
Lofthouse Manufacturing (a Division
of Brawo Brassworking Limited)
Log Cabin Inn & Catering
McDonald's (Parry Sound)
Municipality of Powassan
Near North District School Board
Nijjaansinaanik Child and Family Services
- Parry Sound Area
North Stone Electrical
Northern Living Kitchen & Bath
Northridge Inn and Resort
Oak Ridge Timber Company
Parry Sound Home Hardware
Parry Sound Ready Mix
Phoenix Building Components Inc
Powassan Home Hardware
Quality Hardwoods Ltd.
Riverview Dental Centre
RONA - Parry Sound
Rosseau Road Powersports
and Marine Ltd.

Royal Bank of Canada - Parry Sound
Royal Bank of Canada - Sundridge
Science North
Shawanaga First Nation
Sobeys - Parry Sound
Southern Connection Auto
Tailwinds Bar & Grill
Terrace Suites
The Children's Aid Society of the
District of Nipissing and Parry Sound
The Friends
The Home Depot - Parry Sound
Tim Hortons - Parry Sound
Trout Creek Senior Living
Upton Developments
Victorian Order of Nurses / VON
W. John Fraser Lumber Ltd.
West Parry Sound Health Centre
Wilson Transportation LTD
Wolseley.



WHAT IS THE LMG MONTHLY JOBS REPORT?

This Jobs Report is a monthly publication produced by the Labour Market Group.

Each month we compile this report based on our job portal **readysethired.ca**.

Readysethired.ca is an online job portal that provides and collects real time job postings within the districts of Nipissing and Parry Sound. These postings are updated daily and provide job seekers with a one stop shop for local current employment opportunities.

FOR MORE INFORMATION & FURTHER DETAILS ABOUT LOCAL JOBS, PLEASE CONTACT :

The Labour Market Group
readysethired.ca
info@thelabourmarketgroup.ca



The Labour Market Group
Guiding partners to workforce solutions.

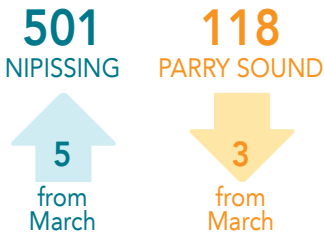


IN THIS EDITION

JOB VACANCY RATES
TAX FILER DATA

JOBS REPORT APRIL 2024

TOTAL NUMBER OF JOB POSTINGS



TOP INDUSTRY WITH VACANCIES

NIISSING
Health Care & Social Assistance (20.8%)

PARRY SOUND
Health Care & Social Assistance (27.1%)

To view the full report, visit our website
www.thelabourmarketgroup.ca
readysethired.ca

Questions or concerns?
Feel free to contact us at
info@thelabourmarketgroup.ca



T. 705.478.9713

150 First Ave. West
Suite 103, North Bay, ON
P1B 3B9

The Labour Market Group is funded by:



JOB VACANCY RATES



The job vacancy rate is calculated by adding up all job vacancies reported by employers and divided by the total number of filled jobs plus the total number of vacant jobs.



2019, Quarter 1

Shows the trend before the COVID pandemic.



2020, Quarters 2 and 3

Statistics Canada **did not administer the Job Vacancy and Wage Survey**, as the pandemic lockdowns across the country essentially shut down a major portion of the labour market.



2023, Quarter 3

The last quarter for which there is data.

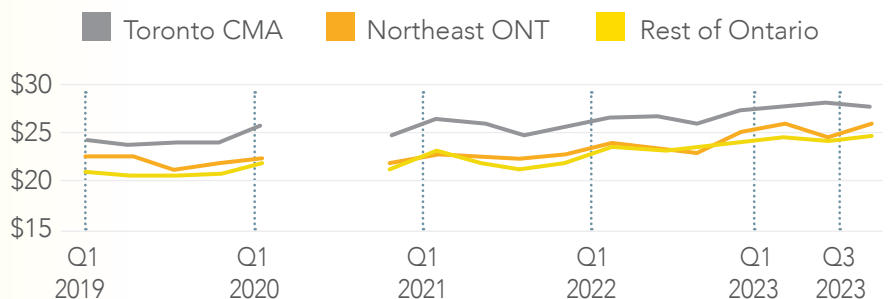
Throughout this period, the **average offered hourly wage rose.**



Job Vacancy Rates, Toronto Region, Rest of Ontario and Northeast Ontario, Q1 2019 to Q3 2023

	Q1	Q2	Q3	Q4
2019				
Toronto Region	3.1%	3.2%	3.1%	3.0%
Rest of Ontario	3.0%	3.4%	3.2%	2.8%
Northeast Ontario	3.1%	4.0%	3.2%	2.7%
2020				
Toronto Region	2.8%	—	—	3.3%
Rest of Ontario	2.9%	—	—	3.5%
Northeast Ontario	2.9%	—	—	3.6%
2021				
Toronto Region	3.2%	4.0%	5.0%	5.1%
Rest of Ontario	3.3%	4.6%	5.5%	5.4%
Northeast Ontario	3.5%	4.7%	5.3%	5.3%
2022				
Toronto Region	5.1%	5.3%	5.1%	4.4%
Rest of Ontario	5.1%	6.1%	5.8%	4.9%
Northeast Ontario	5.5%	6.5%	6.1%	4.7%
2023				
Toronto Region	3.8%	3.8%	3.5%	—
Rest of Ontario	4.3%	4.5%	4.0%	—
Northeast Ontario	4.9%	5.2%	4.7%	—

Average Offered Hourly Wage, Toronto Region, Rest of Ontario and Northeast Ontario, Q1 2019 to Q3 2023





NOW AVAILABLE! LOCAL LABOUR MARKET PLAN 2024

MORE FROM THE MARCH JOBS REPORT:

TOP OCCUPATIONS

NIPISSING

Sales & Services (23.8%)

Trades, Transportation &
Equipment Operators (20%)

Education, Law & Social,
Community & Gov (15.4%)

PARRY SOUND

Sales & Services (22.9%)

Trades, Transportation &
Equipment Operators (22.9%)

Education, Law & Social,
Community & Gov (16.9%)

To view the full report, visit our website
www.thelabourmarketgroup.ca
readysethired.ca



T. 705.478.9713

150 First Ave. West
Suite 103, North Bay, ON
P1B 3B9

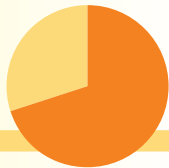
The Labour Market Group is funded by:



TAX FILER DATA



The number of tax filers **have gone up and down** over the last five years.



The tax filer data represents over **70% of the total population** aged 15 years and older.

Tax filer data is derived from T1 income tax returns, where income tax forms filled out in the spring provide data on employment income in the previous calendar year.

Total Number of Tax Filers with Employment Income, Nipissing, Parry Sound, and Northeast Ontario, 2017-2021



TOTAL NUMBERS, YEAR 2021

39,210

19,800

263,010

	2017	2018	2019	2020
Nipissing	38,520	39,200	38,530	38,550
Parry Sound	19,740	19,950	19,560	19,460
Northeast ONT	265,100	268,870	262,540	260,940

Median Employment Income, Nipissing, Parry Sound, Northeast Ontario, Toronto CMA and Rest of Ontario, 2017-2021 (*2021 Dollars)

MALES

	2017	2018	2019	2020	2021
Nipissing	\$41,453	\$41,952	\$41,702	\$42,332	\$44,160
Parry Sound	\$37,076	\$38,387	\$38,434	\$39,127	\$42,030
Northeast ONT	\$45,178	\$46,122	\$45,856	\$46,396	\$48,400
Toronto CMA	\$48,468	\$48,891	\$48,563	\$49,467	\$51,130
Rest of ONT	\$47,814	\$48,379	\$48,002	\$48,244	\$50,026



The ranking of median employment income is the same for **males** and **females**: the Toronto CMA has the highest value, followed by the Rest of Ontario, Northeast Ontario, then Nipissing and Parry Sound.



Median employment income had a large increase in all areas in 2021.



In all areas, the **male** median employment income is considerably higher than that for females, anywhere from around **26% to 36% higher, over the five years.**

FEMALES

	2017	2018	2019	2020	2021
Nipissing	\$32,580	\$32,955	\$33,135	\$33,615	\$35,200
Parry Sound	\$29,528	\$30,217	\$30,074	\$30,979	\$32,560
Northeast ONT	\$32,656	\$33,570	\$34,009	\$34,680	\$36,230
Toronto CMA	\$36,935	\$37,687	\$37,476	\$36,986	\$39,750
Rest of ONT	\$34,469	\$35,512	\$35,600	\$35,395	\$37,236

*The figures are expressed in constant 2021 dollars, to remove the effect of inflation.

Source: Statistics Canada, Local Labour Market Plan 2024



www.thelabourmarketgroup.ca

10.6

STATEMENT

Joint Statement from the Honorable Sean Fraser, Minister of Housing, Infrastructure and Communities, and the Honorable Paul Calandra, Ontario Minister of Municipal Affairs and Housing

May 28, 2024

[Municipal Affairs and Housing](#)

Toronto — Today, Sean Fraser, Canada's Minister of Housing, Infrastructure and Communities, and Paul Calandra, Ontario's Minister of Municipal Affairs and Housing, released a joint statement:

"Canada and Ontario recognize that our collaboration is imperative to solving the housing crisis.

That is why we are pleased to share that an agreement has been reached on a revised action plan from Ontario that will unlock \$357 million of federal funding under the National Housing Strategy (NHS).

Ontario has submitted a revised Action Plan under the bilateral agreement, which provides more robust data and insights as to which housing projects benefitted from provincial investment.

Ontario has also included new measures in its Action Plan which better reflect Ontario's funding delivery model, as the only jurisdiction which flows the funds through municipal service managers. These measures include: establishing provincial supply targets with service managers, directing funding toward new projects, setting annual goals, and implementing robust data collection and reporting mechanisms.

Additionally, Ontario will submit an Action Plan for 2025-2028 by December 31, 2024 to secure continued federal funding for the remainder of the 10-year National Housing Strategy agreement.

Solving the housing crisis requires a Team Canada approach. We will continue to work together, along with our municipal partners, to make sure the people of Ontario have the homes they need."

Related Topics

Government

Learn about the government services available to you and how government works.

[Learn more](#)

Home and Community

Information for families on major life events and care options, including marriage, births and child care. Also includes planning resources for municipalities. [Learn](#)

[more](#)

Media Contacts

Bianca Meta

Office of the Minister of Municipal Affairs and Housing

Bianca.Meta@ontario.ca

Micaal Ahmed

Office of the Minister of Housing, Infrastructure and Communities

Micaal.Ahmed@infc.gc.ca

Accessibility

Privacy

© King's Printer for Ontario, 2012-2024

